

Owner's Guide and Installation Instructions



Solar Premier Loline 596160 Gas Boosted Water Heater



WARNING: Plumber – Be Aware

Use copper pipe ONLY. Plastic pipe MUST NOT be used.

It is a requirement of a solar water heater installation that all pipe work be in copper and not plastic, due to the effects of high water temperatures.

*This water heater must be installed and serviced by a qualified person.
Please leave this guide with the householder.*



WARNING: Plumber – Be Aware

- The solar hot and solar cold pipes between the solar storage tank and the solar collectors **MUST BE** of copper. All compression fittings must use brass or copper components.
- The full length of the solar hot and solar cold pipes **MUST BE** insulated.

The insulation must:

- be of a closed cell type or equivalent, suitable for a solar water heating application and capable of withstanding the temperature of the closed circuit fluid generated by the solar collectors under stagnation conditions

The specification of the chosen insulation material should be checked with the insulation manufacturer prior to installation as different materials may vary in temperature tolerance.

- be at least 13 mm thick, however thicker insulation may be required to comply with the requirements of AS/NZS 3500.4
- be weatherproof and UV resistant if exposed
- extend through any penetrations in the eaves, ceiling and roof
- cover valves and fittings in the solar pipe work
- be fitted up to and cover the connections on both the solar storage tank and the solar collectors.

The insulation will offer protection to a metal roof against corrosion due to water running off the copper pipes, assist in avoiding accidental contact with the solar pipe work as high temperature closed circuit fluid can flow from the solar collectors to the solar storage tank, and also reduce pipe heat losses.

- The highest point of the solar hot and solar cold pipes must be where they connect to the solar collectors. There **MUST BE a continuous fall** of a minimum 5° (1 in 10 grade) in the pipe work from the solar collectors to the solar storage tank for efficient and complete drain back of the closed circuit fluid to occur.

The system has NO WARRANTY for freeze damage if there is not a continuous fall in the solar hot and solar cold pipes, or they are not insulated in accordance with the installation instructions, or the closed circuit fluid has been incorrectly mixed.

- The insulated copper pipe work:
 - should be fixed at suitable locations to prevent or reduce the possibility of noise from water hammer and vibration from occurring
 - is not to be placed or installed in contact with plastic pipe work.

Likewise, plastic pipe work is not to be placed or installed in contact with the insulated copper pipe work after the solar circuit is installed.

- Plastic pipe **MUST NOT** be used, as it will not withstand the temperature of the closed circuit fluid generated by the solar collectors under stagnation conditions. Extremely high closed circuit fluid temperatures up to 150°C for non-selective surface collectors and greater than 200°C for selective surface collectors can be generated under these conditions. Plastic pipe cannot withstand these temperatures and **MUST NOT** be used. Failure of plastic pipe can lead to the release of high temperature closed circuit fluid and cause severe water damage and flooding.
- The pressure applied to the solar circuit and solar collectors during a pressure test of a closed circuit system **MUST NOT** exceed 200 kPa, otherwise damage may result. Refer to “**Pressure Testing**” on page 35.

PATENTS

This water heater may be protected by one or more patents or registered designs in the name of Rheem Australia Pty Ltd or Paloma Co., Ltd.

Rheem Australia Pty Ltd is the supplier of the Rheem range of electronic continuous flow gas water heaters, manufactured by Paloma Co., Ltd., a world leader in water heater technology and manufacture.

TRADE MARKS

® Registered trademark of Rheem Australia Pty Ltd.
™ Trademark of Rheem Australia Pty Ltd.

Note: Every care has been taken to ensure accuracy in preparation of this publication. No liability can be accepted for any consequences, which may arise as a result of its application.

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The other pages are intended for the installer but may be of interest.

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 **Warning:** Upon completion of the installation and commissioning of the water heater, leave this guide with the householder or responsible officer. **DO NOT** leave this guide inside of the cover of the water heater, as it may interfere with the safe operation of the water heater or ignite when the water heater is turned on.

ABOUT YOUR WATER HEATER

WATER HEATER APPLICATION

This water heater is designed for use in a single family domestic dwelling for the purpose of heating potable water. Its use in an application other than this may shorten its life.

MODEL TYPE

Your Rheem® Premier Loline solar water heater is designed for the solar collectors to be roof mounted and the solar storage tank to be installed at ground or floor level. The solar storage tank and integrated Rheem continuous flow 874820NF/J (from November 2018) in-series gas booster is suitable for outdoor installation only and with either one only CSA2013 or two only NPT200 or LCS solar collectors. The system is suitable for installation in areas subject to frost or freeze conditions. Freeze conditions occur below 6°C.

SOLAR OPERATION

The Rheem Premier Loline solar water heater has its vitreous enamel lined solar storage tank installed at ground or floor level, remotely from the solar collectors. This water heater is a closed circuit solar hot water system with a heat exchanger in the solar storage tank.

The heat exchanger is filled with closed circuit fluid and is connected to the solar collectors by insulated copper pipe work forming a closed circuit. The closed circuit fluid is a solution of a blue, non-toxic food grade propylene glycol concentrate mixed with water. The closed circuit concentrate is used to lower the freezing temperature of the closed circuit fluid and provides protection against freezing.

As the sun heats the solar collectors, the increase in temperature activates the pump. The pump switches on whenever the solar collectors are hotter than the water in the tank and the water requires heating. The pump moves the closed circuit fluid from the solar storage tank heat exchanger through an insulated copper pipe to the solar collectors to be heated by the sun's energy and then back to the heat exchanger. Heat transfers from the closed circuit fluid in the heat exchanger to the water stored in the solar storage tank.

This process continues while solar energy is available and until the water in the solar storage tank reaches a temperature of approximately 75°C. The pump is then deactivated and the closed circuit fluid in the solar collectors and solar pipe work drains back into the heat exchanger in the solar storage tank.

The closed circuit provides protection to the solar collectors and solar circuit in harsh water areas. The drain back principle provides protection to the system in freezing conditions.

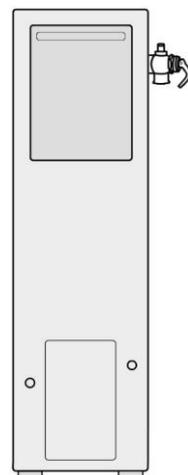
Automatic safety controls are fitted to the water heater to provide safe and efficient operation.

GAS BOOSTING OPERATION

Water stored in the solar storage tank passes through the in-series gas booster when a hot tap is opened. The in-series gas booster is for heating the water at times of low solar energy gain, such as during cloudy or rainy weather, or during colder months.

Solar heated water can reach temperatures up to 75°C in the solar storage tank. When the solar heated water temperature is 58°C and above, the in-series gas booster will not boost the water temperature.

The in-series gas booster operates automatically if heating of the water is required. When the solar heated water temperature is below 58°C, the gas burners ignite to provide immediate heating of the water to its preset outlet temperature setting. The heat produced by the burner is transferred to the water through the heat exchanger. The water is heated to a constant temperature by the automatic adjustment of the gas supply to the burner to suit the water flow rate. The gas burners extinguish when the hot tap is closed.



Automatic safety controls are fitted to the water heater to provide safe and efficient operation.

FREEZE PROTECTION

The water heater has a freeze protection system. The water heater, including the in-series gas booster, is not suitable for installation in areas where the ambient temperature falls below -20°C (including wind chill factor). Refer to “Freeze Protection” on page 26 for further information.

MAINS PRESSURE

The water heater is designed to operate at mains pressure by connecting directly to the mains water supply. If the mains supply pressure in your area exceeds that shown on page 22, a pressure limiting valve must be fitted. The supply pressure should be greater than 350 kPa for true mains pressure operation to be achieved. The supply pressure should be greater than 140 kPa for the rated flow and performance of the in-series gas booster to be achieved.

REDUCED HOT WATER FLOW WHEN HEAT EXCHANGER IS COLD

At a cold start-up, i.e. when the gas booster has not operated for some time (which is most often first thing in the morning), the initial flow of hot water may be reduced for a period of 5-10 seconds while the heat exchanger warms up. **This is both an energy and water saving feature of this water heater.** Once the heat exchanger has warmed up the hot water flow will increase and remain at normal flow levels. This feature will only occur at a cold start-up and not when the heat exchanger is already warm from a recent use of hot water.

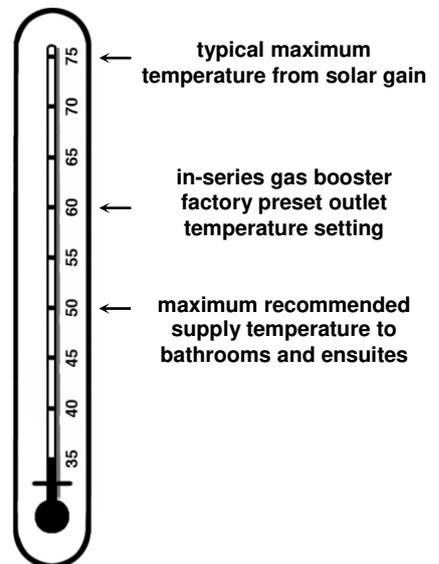
HOW HOT SHOULD THE WATER BE?

The solar control unit will circulate the closed circuit fluid through the solar collectors until a temperature of approximately 75°C is reached in the solar storage tank. During periods of low solar energy gain, the in-series gas booster will boost the water temperature automatically to its preset outlet temperature setting.

The factory preset outlet temperature setting of the in-series gas booster is 60°C.

Note: The preset outlet temperature setting of the in-series gas booster cannot be adjusted by the householder. The setting can only be adjusted by the installer, Rheem Service or their nearest Accredited Service Agent.

Note: AS 3498 requires that a water heater provides the means to inhibit the growth of Legionella bacteria in potable water. This water heater has an in-series gas booster which can satisfy this AS 3498 requirement provided the gas booster is energised, the booster preset outlet temperature setting is 70°C or higher and a remote temperature controller or an EZiSET kit is not used.



Warning: Temperature controllers or an EZiSET kit **must not** be fitted to the in-series gas booster as part of a solar water heater system because water at a temperature much higher than the controller or EZiSET setting can be delivered.

HOTTER WATER INCREASES THE RISK OF SCALD INJURY

This water heater can deliver water at temperatures which can cause scalding. Check the water temperature before use, such as when entering a shower or filling a bath or basin, to ensure it is suitable for the application and will not cause scald injury.

We recommend and it may also be required by regulations that an approved temperature limiting device be fitted into the hot water pipe work to the bathroom and ensuite when this water heater is installed. This will keep the water temperature below 50°C at the bathroom and ensuite. The risk of scald injury will be reduced and still allow hotter water to the kitchen and laundry.

SAFETY

This water heater is supplied with temperature sensors, a FlameSafe™ protection system, pressure relief valves and a combination temperature pressure relief valve. These devices must not be tampered with or removed. The water heater must not be operated unless each of these devices is fitted and is in working order.

If the power supply cord or plug to the solar storage tank or in-series gas booster is damaged, it must be replaced by a qualified person in order to avoid a hazard. The power supply cord and plug must be replaced with a genuine replacement part available from Rheem. Phone Rheem Service or their nearest Accredited Service Agent to arrange for an inspection.

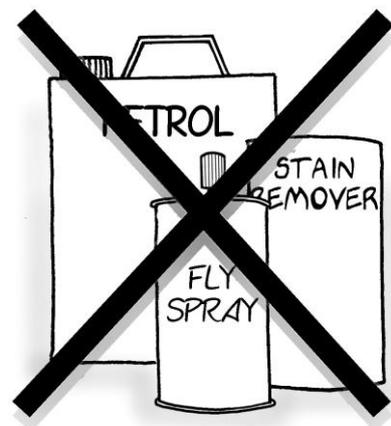
The Rheem warranty may not cover faults if relief valves or other safety devices are tampered with or if the installation is not in accordance with these instructions.

WARNINGS

- This water heater is only intended to be operated by persons who have the experience or the knowledge and the capabilities to do so.
- This water heater is not intended to be operated by persons with reduced physical, sensory or mental capabilities i.e. the infirm, or by children. Children should be supervised to ensure they do not interfere with the water heater.
- This water heater uses 240 V AC electrical power for operation of the control systems and the electrically operated components. The removal of the front covers will expose 240 V wiring. They must only be removed by a qualified person.
- The power leads from the solar storage tank and in-series gas booster must be plugged into weatherproof electrical outlets. Take care not to touch the power plug with wet hands.
- Do not touch any exposed pipe work or fittings connecting the solar storage tank and the solar collectors, as this may result in a burn injury. Very high temperature closed circuit fluid can be generated by the solar collectors under certain conditions and this flows through the pipe work from the solar collectors to the solar storage tank.

Note: Any exposed pipe work or fittings in the collector circuit should be attended to and covered with insulation. Phone Rheem Service or their nearest Accredited Service Agent to arrange for an inspection.

- Should the water from the water heater appear blue or if blue closed circuit fluid is noticed around the base of the water heater, this indicates a leak of the closed circuit fluid from the heat exchanger. The closed circuit fluid is non-toxic and not hazardous to health. Phone Rheem Service or their nearest Accredited Service Agent to arrange for an inspection.
- For continued safety of this water heater it must be installed, operated and maintained in accordance with the Owner's Guide and Installation Instructions.
- Do not modify this water heater.
- Do not use or store **flammable materials** in or near the gas booster. Flammable liquids (such as petrol), combustible materials (such as newspapers) and similar articles must be kept well away from the gas booster and the flue terminal.
- Do not spray **aerosols** in the vicinity of the gas booster while it is in operation. Gases from many aerosol sprays are flammable, or may become corrosive when drawn into a flame.
- Do not store **swimming pool chemicals, household cleaners, etc.**, near the gas booster.
- Do not place articles on or against the gas booster, or in contact with the flue terminal. Ensure the flue terminal is not obstructed in any way at any time.



SOLAR MONITOR

The solar storage tank incorporates a solar monitor. The solar monitor is located above the lower front cover and houses both a green and a red LED.

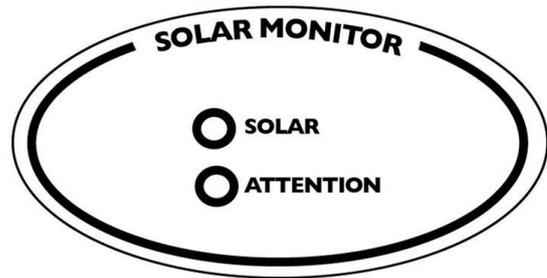
The green LED, marked “Solar”, indicates the current operational mode of the solar water heater and the red LED, marked “Attention”, indicates a fault mode.

The green LED will emit either a constant glow or a series of flashes, with a two (2) second interval between each series.

The red LED will emit a series of flashes, with a two (2) second interval between each series, only if there is a particular fault condition with the system.

The operational modes are:

Flashes	Operational Modes
solid green (remains on)	Standby mode
2 x green	Flooding solar circuit
3 x green	Pump flow control
4 x green	Pump flow established
5 x green	Tank at maximum temperature
no green (remains off)	Call for service



If the power supply to the water heater is on and the green LED is off or the red LED is flashing, this indicates there is a fault with the water heater. The red LED may emit up to six (6) flashes in each series of flashes. Count the number of flashes and phone Rheem Service or their nearest Accredited Service Agent to arrange for an inspection.

RAINWATER COLLECTION SYSTEM

If the solar collectors and solar pipe work are installed on a section of roof which is part of a rainwater runoff collection system, then it is recommended this section of roof and its gutter be isolated from the rainwater collection system.

The closed circuit fluid acts as an anti-freeze agent and rust inhibitor, is non-toxic to humans and is harmless to the environment. However it does have an adverse effect on water stored in rainwater tanks. It will kill microscopic algae typically present in rainwater tanks and cause an unpleasant odour to develop. This will result in the rainwater tank having to be drained and cleaned.

If a rainwater tank does become contaminated with closed circuit fluid, then the following actions should be undertaken by a qualified person. Additional actions may be necessary to return the water supply to a consumable state.

- Correct the leak or spillage.
- Wash down the roof area where the spill or leak has occurred.
- Flush out the gutters and down pipes.
- Determine how the closed circuit fluid made its way into the rainwater tank. If the section of roof supporting the solar water heater is not isolated from the rainwater collection system, then this should be remedied.
- Empty the rainwater tank, and clean out all algae from the inside of the tank.
- Refill the rainwater tank with fresh water.

Refer to “[Rainwater Collection System](#)” on page 23 for additional information.

PRECAUTIONS

The water heater must be maintained in accordance with the Owner's Guide and Installation Instructions. Refer to ["Maintenance Requirements"](#) on page 10 and to ["Anode Inspection and Replacement"](#) on page 14.

If this water heater is to be used where an uninterrupted hot water supply is necessary for your application or business you should ensure that you have back-up redundancy within the hot water system design. This should ensure the continuity of hot water supply in the event that this water heater were to become inoperable for any reason. We recommend you seek advice from a plumber or specifier about your needs and building back-up redundancy into your hot water supply system.

TO TURN OFF THE WATER HEATER

If you plan to be away from home for a few nights, we suggest you leave the water heater switched on.

If it is necessary to turn off the water heater:

- Switch off the electrical supply to the solar storage tank and to the in-series gas booster at the power outlets if there is no risk of freezing conditions occurring (refer to the notes below).
- Close the gas isolation valve at the inlet to the water heater.
- Close the cold water isolation valve at the inlet to the water heater.

Notes:

- The in-series gas booster frost protection system will be rendered inoperable if electrical power is not available at the gas booster. Damage caused by freezing due to the unavailability of power at the in-series gas booster is not covered by the Rheem warranty (refer to ["Terms of the Rheem Warranty"](#) on page 66).
- If it is necessary to switch the power off to the in-series gas booster and there is a risk of freezing, then it is necessary to drain the gas booster (refer to ["Draining the Gas Booster Water Heater"](#) on page 9).

TO TURN ON THE WATER HEATER

- Screw in the drain plugs at the cold water inlet and hot water outlet of the in-series gas booster if the gas booster has been drained.
- Open the cold water isolation valve fully at the inlet to the water heater.
- Open all of the hot water taps in the house (don't forget the shower).
Air will be forced out of the taps.
- Close each tap as water flows freely from it.
- Open the gas isolation valve fully at the inlet to the water heater.
- Plug in the solar storage tank and in-series gas booster at the power outlets and switch on the electrical supplies.

The power outlets must be switched on for the solar controls to operate and solar gain to be achieved and for the in-series gas booster to operate.

The in-series gas booster will operate automatically when you open a hot tap, if boosting is required.

GOING ON HOLIDAYS

It is not necessary to switch off the electrical supply at the power outlets to the solar storage tank and in-series gas booster if you are going away. However, if it is necessary to switch off the power to the water heater, refer to ["To Turn Off The Water Heater"](#) on page 8.

If the power to the water heater is switched off and there is a risk of freezing, then it is necessary to drain the in-series gas booster (refer to ["Draining the Gas Booster Water Heater"](#) on page 9).

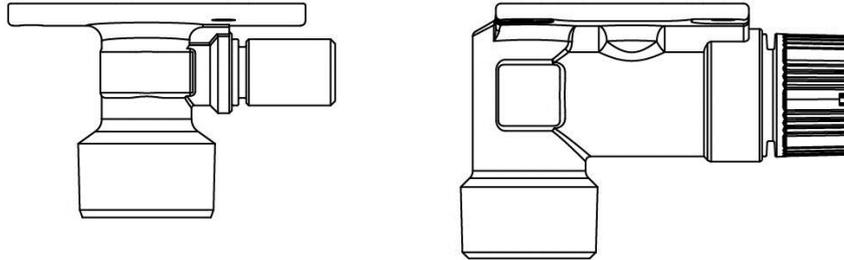
DRAINING THE GAS BOOSTER WATER HEATER

- Turn off the water heater (refer to [“Turn Off The Water Heater”](#) on page 8).
- Open a hot tap (preferably the shower outlet).
- Unscrew the two drain plugs, one each at the cold water inlet and hot water outlet, on the underside of the in-series gas booster.

Water will drain from the in-series gas booster.

- When water stops flowing from the in-series gas booster, close the hot tap.

Note: It is recommended not to screw the drain plugs back in, until the water heater is to be turned on again.



HOW DO I KNOW IF THE WATER HEATER IS INSTALLED CORRECTLY?

Installation requirements are [shown on pages 20 to 29](#). The water heater must be installed:

- by a qualified person, and
- in accordance with the installation instructions, and
- in compliance with Standards AS/NZS 3500.4 or AS/NZS 3500.5:2012 Section 3 (for a Class 1a or Class 10 building) as applicable under the Plumbing Code of Australia, AS/NZS 3000, and either AS 5601 or AS/NZS 5601.1 as applicable under local regulations, and all local codes and regulatory authority requirements.

⚠ Warning: Temperature controllers or an EZiSET kit **must not** be fitted to the in-series gas booster as part of a solar water heater system because water at a temperature much higher than the controller or EZiSET setting can be delivered.

VICTORIAN CUSTOMERS

Notice to Victorian Customers from the Victorian Plumbing Industry Commission. This water heater must be installed by a licensed person as required by the Victorian Building Act 1993.

Only a licensed person will give you a Compliance Certificate, showing that the work complies with all the relevant Standards. Only a licensed person will have insurance protecting their workmanship for 6 years. Make sure you use a licensed person to install this water heater and ask for your Compliance Certificate.

DOES THE WATER CHEMISTRY AFFECT THE WATER HEATER?

The water heater is suitable for most public water supplies, however some water chemistries may have detrimental effects on the water heater, components and fittings. Refer to [“Water Supplies”](#) on page 13.

If you are in a known harsh water area or you are not sure of your water chemistry, have your water checked against the conditions [described on pages 13 to 15](#).

HOW LONG WILL THE WATER HEATER LAST?

The water heater is supported by a manufacturer’s warranty ([refer to page 66](#)). There are a number of factors that will affect the length of service the water heater will provide. These include but are not limited to the water chemistry, the water pressure, the water temperature (inlet and outlet) and the water usage pattern. Refer to [“Precautions”](#) on page 8.

MAINTENANCE REQUIREMENTS

GENERAL MAINTENANCE

The jacket of the water heater can be cleaned with a soft cloth and warm mild soapy water. Under no circumstances should abrasive materials or powders be used.

The area around the water heater can be sprayed with insecticide to rid the area of insects. Insects encroaching into or nesting in the water heater can interfere with the operation of the water heater and also damage components.

- Switch off the electrical supply at the power outlet to the water heater and only spray the insecticide when the water heater is not operating. Do not spray the surface or into the air inlet or flue terminal of the gas booster.

Gases from many aerosol sprays are flammable, or may become corrosive when drawn into a flame.

- Wait a few minutes to allow any aerosol gases to dissipate before switching on the electrical supply at the power outlet to the water heater.

MINOR MAINTENANCE EVERY SIX MONTHS

It is recommended minor maintenance be performed every six (6) months. Minor maintenance can be performed by the dwelling occupant.

The minor maintenance includes:

- Operate the easing lever on the temperature pressure relief valve. It is very important you raise and lower the lever gently. Refer to “[Temperature Pressure Relief Valve](#)” on page 12.

⚠ Warning: Exercise care to avoid any splashing of water, as water discharged from the drain line will be hot. Stand clear of the drain line’s point of discharge when operating the valve’s lever.

- Operate the easing lever on the expansion control valve (if fitted). It is very important you raise and lower the lever gently. Refer to “[Expansion Control Valve](#)” on page 12.

- Inspect around the air inlet, flue terminal and the gas booster in general for plant growth.

- Trim back any shrubs, bushes or other plants which have encroached around the gas booster.

Plant growth across the air inlet and flue terminal can interfere with the performance of the gas booster.

- Inspect around the gas booster for insect infestations, such as ants. The area around the water heater can be sprayed with insecticide to rid the area of insects. Insects encroaching into or nesting in the water heater can interfere with the operation of the water heater and also damage components.

- Switch off the electrical supply at the power outlet to the water heater and only spray the insecticide when the water heater is not operating. Do not spray the surface or into the air inlet or flue terminal of the gas booster.

Gases from many aerosol sprays are flammable, or may become corrosive when drawn into a flame.

- Wait a few minutes to allow any aerosol gases to dissipate before switching on the electrical supply at the power outlet to the water heater.

MAJOR SERVICE EVERY FIVE YEARS

It is recommended a major service be conducted on the water heater every five (5) years. If an anode replacement is conducted sooner than a major service, then the major service should coincide with the replacement.

⚠ Warning: Servicing of a water heater must only be carried out by qualified personnel. Phone Rheem Service or their nearest Accredited Service Agent.

Note: The major service and routine replacement of any components, such as the anode and relief valve(s), are not included in the Rheem warranty. A charge will be made for this work. Only genuine replacement parts should be used on this water heater.

The major service includes the following actions:

- Replace the temperature pressure relief valve.
- Inspect and flush the expansion control valve (if fitted). If required, replace the valve.
- Inspect and if required, replace the anodes.

If an anode is not replaced, it should be replaced within three years of this service (refer to “[Anode Inspection and Replacement](#)” on page 14).

- Check the system for correct operation.
- Check the closed circuit fluid level.
- Clean the collector glass.
- Check and if necessary adjust the gas pressure.
- Check the operation of and clean the burner.
- Check and clean the line strainer.
- Visually check the unit for any potential problems.
- Inspect all connections.

Note: The solar storage tank may need to be drained during this service. After the completion of the service, the solar storage tank will take some time to reheat the water by solar gain.

COLLECTOR GLASS

Ensure the glass on your solar collectors is free of dust, salt spray or any other matter which may reduce the effectiveness of the solar collectors. Rainfall should keep the collector adequately clean. It is recommended the collector glass be washed clean at least every three months should adequate rain not have fallen in this period.

Collector glass can be hosed down or if the solar collectors is accessible such as on a trafficable roof, wash the collector glass with water and a soft brush when the solar collectors is cool, such as early in the morning. In extremely dusty areas extra attention may need to be given to keeping the collector glass clean.

Have any trees trimmed which may shade the solar collectors.

Rheem solar collectors have passed the AS/NZS 2712 requirements for resistance to hailstone damage, so it is not normally necessary to fit a guard to a collector. Stone Guards are available for the LCS and NPT200 solar collectors to provide a level of protection to the collectors against vandalism or accidental damage. Contact Rheem or your local Rheem Solar Water Heater Distributor for details.

TEMPERATURE PRESSURE RELIEF VALVE

This valve is near the top of the water heater and is essential for its safe operation. It is possible for the valve to release a little water through the drain line during each heating period. This occurs as the water is heated and expands by approximately 1/50 of its volume.

Continuous leakage of water from the valve and its drain line may indicate a problem with the water heater (refer to “Temperature Pressure Relief Valve Running” on page 18).

Warning: Never block the outlet of this valve or its drain line for any reason.

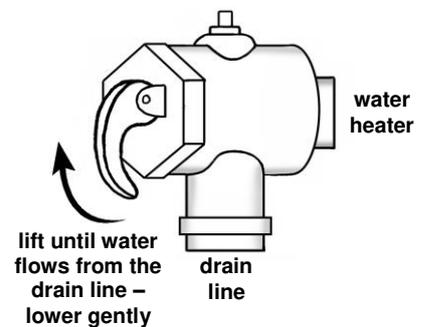
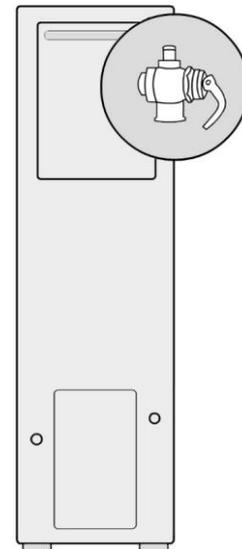
Operate the easing lever on the temperature pressure relief valve once every six (6) months. Refer to “Minor Maintenance Every Six Months” on page 10. **It is very important the lever is raised and lowered gently.**

Warning: Failure to do this may result in the water heater cylinder failing.

Warning: Exercise care to avoid any splashing of water, as water discharged from the drain line will be hot. Stand clear of the drain line’s point of discharge when operating the valve’s lever.

If water does not flow freely from the drain line when the lever is lifted, then the water heater must be checked. Phone Rheem Service or their nearest Accredited Service Agent to arrange for an inspection.

The temperature pressure relief valve should be replaced at intervals not exceeding five (5) years, or more frequently in areas where there is a high incidence of water deposits (refer to “Water Supplies” on page 13).



EXPANSION CONTROL VALVE

In many areas, including South Australia, Western Australia and scaling water areas, it is mandatory an expansion control valve is fitted to the cold water line to the water heater. The expansion control valve may discharge a small quantity of water from its drain line during the heating period instead of the temperature pressure relief valve on the water heater.

Operate the easing lever on the expansion control valve once every six (6) months. Refer to “Minor Maintenance Every Six Months” on page 10. **It is very important the lever is raised and lowered gently.** If water does not flow freely from the drain line when the lever is lifted, then the water heater should be checked by Rheem Service or their nearest Accredited Service Agent. The expansion control valve should be checked for performance or replaced at intervals not exceeding five (5) years, or more frequently in areas where there is a high incidence of water deposits.

HOUSEHOLD MAINTENANCE AROUND THE SOLAR STORAGE TANK

Care should be taken when conducting general household maintenance, such as lawn mowing and grass cutting, around the solar storage tank. Careless use of devices such as a whipper snipper could damage or cut a sensor lead or electrical cable.

If a sensor lead or electrical cable is damaged or cut, solar contribution may not be achieved. In addition, if the electrical cable has been damaged or cut, wiring may be exposed leading to a dangerous situation.

On a regular basis, inspect around the water heater for insect infestations, such as ants. Insects may look for a warm place to nest, particularly in wet weather. Insects encroaching into or nesting in the water heater and the solar control unit can interfere with the operation of the water heater and also damage components. Spray insecticide around the base of the water heater if necessary to rid the area of insects.

WATER SUPPLIES

This water heater must be installed in accordance with this advice to be covered by the Rheem warranty.

This water heater is manufactured to suit the water conditions of most public reticulated water supplies. However, there are some known water chemistries which can have detrimental effects on the water heater and its operation and / or life expectancy. If you are unsure of your water chemistry, you may be able to obtain information from your local water supply authority. This water heater should only be connected to a water supply which complies with these guidelines for the Rheem warranty to apply.

CHANGE OF WATER SUPPLY

The changing or alternating from one water supply to another can have a detrimental effect on the operation and / or life expectation of a water heater cylinder, a temperature pressure relief valve and a continuous flow water heater heat exchanger.

Where there is a changeover from one water supply to another, e.g. a rainwater tank supply, bore water supply, desalinated water supply, public reticulated water supply or water brought in from another supply, then water chemistry information should be sought from the supplier or it should be tested to ensure the water supply meets the requirements given in these guidelines for the Rheem warranty to apply.

ANODE

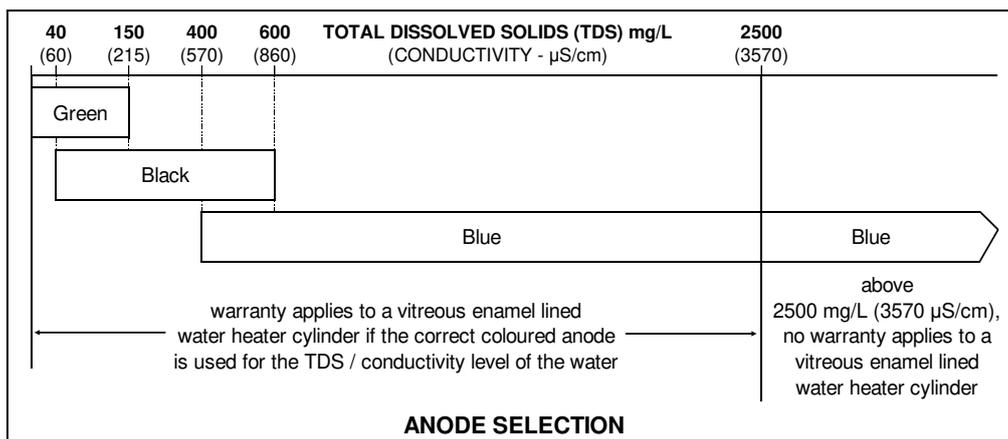
The vitreous enamel lined cylinder of the water heater is only covered by the Rheem warranty when the total dissolved solids (TDS) content in the water is less than 2500 mg/L and when the correct colour coded anode is used. If an incorrect colour coded anode is used in the water heater, any resultant faults will not be covered by the Rheem warranty. In addition, the use of an incorrect colour coded anode may shorten the life of the water heater cylinder.

The correct colour coded anode must be selected and fitted to the water heater in accordance with the following advice and the [Anode Selection chart](#) on page 13 for the Rheem warranty to apply to the water heater cylinder.

Total Dissolved Solids	Anode colour code
0 – 40 mg/L	Green
40 – 150 mg/L	Green or Black
150 – 400 mg/L	Black
400 – 600 mg/L	Black or Blue
600 – 2500 mg/L	Blue
2500 mg/L +	Blue (no cylinder warranty)

The changing of an anode must be carried out by a qualified person.

Note: Some water analysis reports may state the conductivity of the water rather than the level of total dissolved solids. Conductivity, measured in microsiemens per centimetre ($\mu\text{S} / \text{cm}$), is directly proportional to the TDS content of the water. TDS, in mg / L, is approximately 70% of the conductivity in $\mu\text{S} / \text{cm}$.



ANODE INSPECTION AND REPLACEMENT

The anode installed in this water heater will slowly dissipate whilst protecting the cylinder. The life of the cylinder may be extended by replacing the anode.

For water supplies which are either softened or desalinated, or where the water supply may alternate between a water tank and a reticulated public supply or another supply, or where there is a variable supply (e.g. from a bore or public reticulated supply from various water sources), the anode must be inspected (and replaced if there is any sign of depletion) within five (5) years of its installation.

For all water supplies, if the anode is not replaced during a major service (refer to “[Major Service Every Five Years](#)” on page 11) then the maximum time after installation when the anode should be replaced for this water heater is eight (8) years.

CAUTION

If the water supply has a TDS greater than 150 mg/L and a green anode has not been changed to a black anode, or if the TDS is greater than 600 mg/L and the anode has not been changed to a blue anode, there is the possibility the anode may become overactive and hydrogen gas could accumulate in the top of the water heater during long periods of no use.

If, under these conditions, the water heater has not been used for two or more weeks the following procedure should be carried out before using any electrical appliances (automatic washing machines and dishwashers) which are connected to the hot water supply.

The hydrogen, which is highly flammable, should be vented safely by opening a hot tap and allowing the water to flow. There should be no smoking or naked flame near the tap whilst it is turned on. Any hydrogen gas will be dissipated. This is indicated by an unusual spurting of the water from the tap. Once the water runs freely, any hydrogen in the system will have been released.

SATURATION INDEX

The saturation index is used as a measure of the water’s corrosive or scaling properties. The saturation index figures stated are calculated using a water temperature of 80°C.

In a corrosive water supply, the water can attack copper parts and cause them to fail.

Where the saturation index is less than -1.0, the water is very corrosive and the Rheem warranty does not apply to a continuous flow water heater heat exchanger.

In a scaling water supply calcium carbonate is deposited out of the water onto any hot metallic surface.

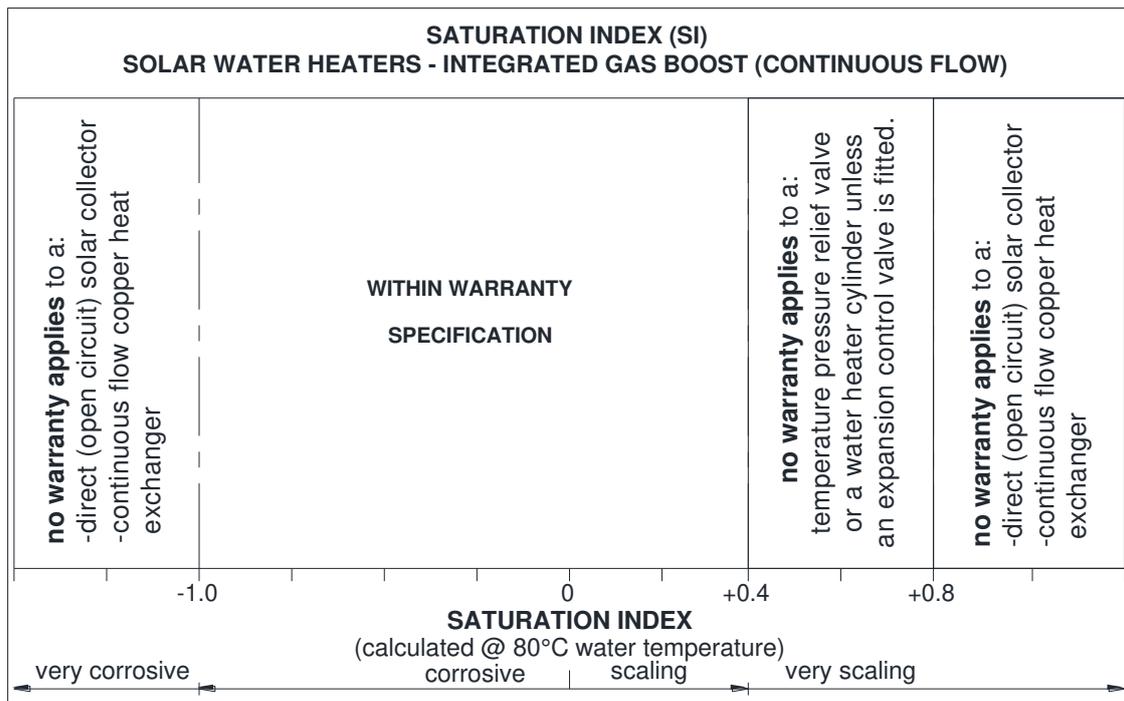
Where the saturation index exceeds +0.40, the water is very scaling. An expansion control valve must be fitted on the cold water line after the non-return valve to protect and for the Rheem warranty to apply to the temperature pressure relief valve and water heater cylinder.

Where the saturation index exceeds +0.80, the Rheem warranty does not apply to a continuous flow water heater heat exchanger.

Water which is scaling may be treated with a water softening device to reduce the saturation index of the water.

Refer to the [Saturation Index chart](#) on page 15.

Refer to the [cold water connection detail on page 36](#) for the position of the expansion control valve.



SUMMARY OF WATER CHEMISTRY ADVICE AFFECTING WARRANTY

The water heater, solar collectors and their components are not suitable for certain water chemistries. Those chemistries are listed below. If the water heater is connected at any time to a water supply with the following water chemistry, the Rheem warranty will not cover any resultant faults on the components listed below:

Water Chemistry

- Total Dissolved Solids (TDS) > 2500 mg/L
- Total Dissolved Solids (TDS) not suitable for anode type
- Saturation Index (SI) < -1.0
- Saturation Index (SI) > +0.4 (if an expansion control valve is not fitted)
- Saturation Index (SI) > +0.8

Component

- water heater cylinder
- water heater cylinder
- gas booster copper heat exchanger
- temperature pressure relief valve, water heater cylinder
- gas booster copper heat exchanger

SAVE A SERVICE CALL

Check the items below before making a service call. You will be charged for attending to any condition or fault that is not related to manufacture or failure of a part.

COLD WATER FROM THE HOT TAP

- Close the hot tap, wait 10 seconds and open the hot tap again.
- Is the hot tap open enough?

The in-series gas booster burners will not light if the flow rate is less than 2.0 L / min.

- **Solar control unit and in-series gas booster not operating**

- Check the power supply cords are plugged in and the power outlets switched on.
- Is power available in the house?
Try using another electrical appliance.

- **Gas supply**

- Is the isolation valve in the gas line open?
- Is there a gas supply to the rest of the house?
Try lighting another gas appliance.
- Has the gas line been purged of air after installation?
Refer to a plumber.



REDUCED HOT WATER FLOW WHEN HEAT EXCHANGER IS COLD

At a cold start-up, i.e. when the gas booster has not operated for some time (which is most often first thing in the morning), the initial flow of hot water may be reduced for a period of 5-10 seconds while the heat exchanger warms up. **This is both an energy and water saving feature of this water heater.** Once the heat exchanger has warmed up the hot water flow will increase and remain at normal flow levels. This feature will only occur at a cold start-up and not when the heat exchanger is already warm from a recent use of hot water.

NO WATER FROM THE HOT TAP

No flow of water from the hot tap may indicate a restriction in or failure of the cold water supply to the water heater. Check for water flow at other taps and that the cold water isolation valve ([refer to page 36](#)) is fully open.

WATER FLOW FLUCTUATES

Too many taps in use at the same time may cause a decrease in the hot water flow from the taps. This can be evident if the solar heated water is at a low temperature and the in-series gas booster is operating.

- Are there several hot taps open, or are appliances such as a dishwasher or washing machine, in use at the same time?

Ensure only one or two hot taps or appliances are on at the one time.

- Check the flow of hot water from each tap to see if one or more outlets are using more water than you think.

Have a plumber install a flow control valve to each shower outlet, basin and sink to reduce water usage.

GAS BOOSTER OPERATING TOO FREQUENTLY

You may find that the in-series gas booster operates more frequently than expected. This will occur when the solar heated water temperature is lower than 58°C, which may be experienced during periods of low solar energy gain or if there has been heavy hot water usage. Factors to consider are:

- **Hot tap not used recently**

If a hot tap has not been used for a while, the water in the pipe work between the solar storage tank and the in-series gas booster may have cooled down. The in-series gas booster will sense the cooler water and this will cause the burners on the water heater to ignite and boost the water temperature when a hot tap is first turned on. The burners will extinguish when solar heated water of 58°C or higher from the solar storage tank reaches the in-series gas booster (refer also to “[Fan Continues to Run after Water Heater Operation Stops](#)” on page 17).

- **Insufficient sunlight**

Insufficient sunlight due to cloudy weather during hotter months or low solar energy contribution in colder months may mean the in-series gas booster operates more often.

- **Collector shaded**

If trees or other objects shade the solar collectors or if the glass is dirty, the effectiveness of the solar collectors will be greatly reduced. Have the trees trimmed or the solar collectors relocated if the obstruction is permanent or clean the collector glass (refer to “[Collector Glass](#)” on page 11).

- **Are you using more hot water than you think?**

Is one outlet (especially the shower) using more hot water than you think?

Very often it is not realised the amount of hot water used, particularly when showering. Carefully review the family’s hot water usage. As you have installed an energy saving appliance, energy saving should also be practised in the home. Adjust your water usage pattern to take advantage of maximum solar gains.

Have a plumber install a flow control valve to each shower outlet, basin and sink to reduce water usage.

- **Temperature pressure relief valve running**

Is the relief valve discharging too much water?

Refer to “[Temperature Pressure Relief Valve Running](#)” on page 18.

- **Water heater size**

Do you have the correct size water heater for your requirements?

The sizing guide in the sales literature and on the Rheem website (www.rheem.com.au) suggests average sizes that may be needed.

- **Green LED is off or red LED is flashing on Solar Monitor**

If the green LED is off or the red LED is flashing on the Solar Monitor label, there may be a problem with the solar water heater operation and solar gain is not being achieved. This will result in the in-series gas booster operating to provide all of the hot water required.

Switch off the electrical supply at the power outlet to the solar storage tank for a few seconds, then switch on again.

If the green LED remains off or the red LED recommences to flash, then count the number of flashes and phone Rheem Service or their nearest Accredited Service Agent to arrange for an inspection.

FAN CONTINUES TO RUN AFTER WATER HEATER OPERATION STOPS

It is the normal operation of the in-series gas booster for the fan to continue running after heating of the water is finished. The fan may run for up to two minutes after the burners extinguish, to prepare for the next ignition.

COLLECTOR GLASS

The Rheem warranty **DOES NOT** cover breakage of solar collector glass. Check your household insurance policy covers collector glass breakage.

⚠ Warning: No attempt should be made to remove or replace broken collector glass.

The collector glass is not offered as a replacement part. Should a solar collector require replacement, contact Rheem Service or their nearest Accredited Service Agent.

TEMPERATURE PRESSURE RELIEF VALVE RUNNING

- **Normal Operation**

It is normal and desirable this valve allows a small quantity of water to escape during the heating cycle. However, if it discharges more than a bucket full of water in 24 hours, there may be another problem.

- **Continuous dribble**

Try gently raising the easing lever on the relief valve for a few seconds (refer to “**Temperature Pressure Relief Valve**” on page 12). This may dislodge a small particle of foreign matter and clear the fault. Release the lever gently.

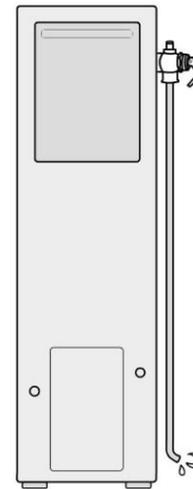
- **Steady flows for long period (often at night)**

This may indicate the mains water pressure sometimes rises above the designed pressure of the water heater. Ask your installing plumber to fit a pressure limiting valve.

⚠ Warning: Never replace the relief valve with one of a higher pressure rating.

- **Heavy flows of hot water until the water heater is cold - then stops until water reheats**

The water heater **must** be switched off at the isolating switch or switchboard. Phone Rheem Service or their nearest Accredited Service Agent to arrange for an inspection.



EXPANSION CONTROL VALVE RUNNING

If an expansion control valve is fitted in the cold water line to the water heater (refer to the **cold water connection diagram** on page 36) it may discharge a small quantity of water instead of the temperature pressure relief valve on the water heater. The benefit is that energy is conserved as the discharged water is cooler.

PRESSURE RELIEF VALVE DISCHARGING

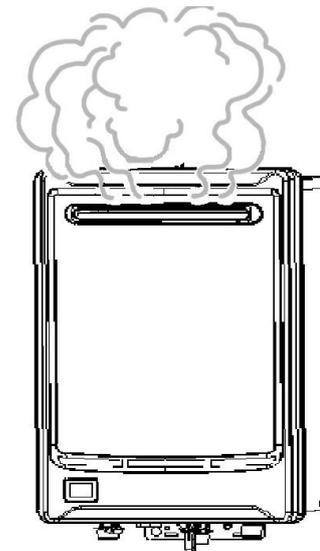
A pressure relief valve is incorporated into the in-series gas booster controls. This valve protects the in-series gas booster, by allowing water to escape, in the event of excessive pressure build up in the waterways.

- **Normal operation**

A small volume of water may discharge from the bottom of the in-series gas booster when a hot tap is suddenly closed.

- **Continuous dribble**

A continuous dribble may indicate the water supply pressure is above the design pressure for the in-series gas booster. If so, a pressure limiting valve must be installed on the cold water supply pipe to the water heater (refer to “**Mains Water Supply**” on page 22).



CLOUDS OF WHITE ‘VAPOUR’ FROM THE FLUE TERMINAL

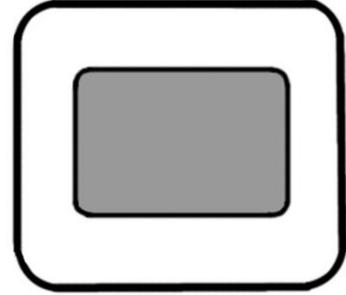
During the heating cycle, it is not unusual to see water vapour clouds steaming from the flue terminal, particularly on cold days. This is normal operation of the in-series gas booster.

ERROR CODE

The in-series gas booster provides a diagnostic error code in the event of an interruption to its operation. The error code is displayed on the LED display on the front of the in-series gas booster as a numerical value. If an error code appears:

- Close the hot tap and switch off the electrical supply to the in-series gas booster.
- Check the gas isolation valve at the gas inlet to the water heater is fully open.
- Wait 5 minutes, then switch on the electrical supply to the in-series gas booster and open a hot tap.

If the error code persists, take note of the numerical code and turn off the hot tap. Phone Rheem Service or their nearest Accredited Service Agent to arrange for inspection.



HIGHER THAN EXPECTED GAS BILLS

With the installation of your new solar hot water system, maximum gas energy savings can be achieved with careful planning of hot water usage. Should you at any time feel your gas bill is higher than expected, we suggest you check the following points:

- Is the relief valve running excessively?
Refer to [“Temperature Pressure Relief Valve Running”](#) on page 18.
- Is one outlet (especially the shower) using more hot water than you think?
Refer to [“Gas Booster Operating Too Frequently”](#) on page 17.

- Is there a leaking hot water pipe, dripping hot water tap, etc?

Even a small leak will waste a surprising quantity of hot water and energy. Replace faulty tap washers, and have a plumber rectify any leaking pipe work.

- Is the in-series gas booster operating too frequently?
Refer to [“Gas Booster Operating Too Frequently”](#) on page 17.

- Has there been an increase in hot water usage?

An increase in hot water usage may result in an increase in booster operation.

- Has your water heating tariff rate been increased by your gas retailer since your previous bill?



IF YOU HAVE CHECKED ALL THE FOREGOING AND STILL BELIEVE YOU NEED ASSISTANCE, PHONE RHEEM SERVICE OR THEIR NEAREST ACCREDITED SERVICE AGENT.

INSTALLATION – SOLAR STORAGE TANK

**THIS WATER HEATER IS FOR OUTDOOR INSTALLATION ONLY.
THIS WATER HEATER IS NOT SUITABLE FOR POOL HEATING.**

This water heater is for connection to natural gas only.
Check the water heater is suitable for the gas type available.
(refer to the rating label on the water heater)

The system is suitable for installation with either one only CSA2013 or two only NPT200 or LCS solar collectors.

IMPORTANT NOTES

- Working on roofs is and should always be considered a hazardous activity, particularly early in the morning, late in the evening, when the roof is wet and during and after periods of rain.
- All work must be carried out in accordance with Local, State and Federal Occupational Safety, Health and Welfare Regulations. In particular, the requirements for safety whilst manual lifting, working at heights and on roofs.
- Installers must be competently trained in:
 - Height Hazard Assessment
 - Working at Height Procedures
 - Assessment / Use / Wearing of correct height safety equipment (harnesses etc.)
 - All other relevant safety factors specific to the installation and maintenance work to be compliant with suitable Occupational, Health and Safety Regulations / Codes.
- All relevant permits shall be obtained from the regulatory authorities before commencing work to install the solar hot water system.
- All work carried out must be performed by appropriately qualified tradespeople or be suitably supervised for trades assistant duties.
- Every care must be taken to protect and warn occupants of the building and the public from personal injury which may occur from falling tools, roof materials, fittings or any other hazards of a general nature.
- Advise the occupants of any inconvenience which may occur due to disconnection of existing water and electrical supplies.
- The connection, attachment, integration or general association of other equipment or parts which either directly or indirectly affect the operation or performance of this equipment could void the Rheem warranty.
- All packaging materials must be removed from the solar storage tank prior to its installation. This includes the removal of the cardboard base of the carton from the underside of the solar storage tank.

INSTALLATION STANDARDS

The water heater must be installed:

- by a qualified person, and
- in accordance with the installation instructions, and
- in compliance with Standards AS/NZS 3500.4 or AS/NZS 3500.5:2012 Section 3 (for a Class 1a or Class 10 building) as applicable under the Plumbing Code of Australia, AS/NZS 3000, and either AS 5601 or AS/NZS 5601.1 as applicable under local regulations, and all local codes and regulatory authority requirements.

⚠ Warning: Temperature controllers or an EZiSET kit **must not** be fitted to an in-series gas booster as part of a solar water heater system because water at a temperature much higher than the controller or EZiSET setting can be delivered.

Victorian Installers

Notice to Victorian Installers from the Victorian Plumbing Industry Commission if this solar water heater is installed in a new Class 1 dwelling in the State of Victoria. The system model number is to be recorded on the Certificate of Compliance. It is also a requirement to provide the householder with permanent documentation recording the system model number exactly as it is shown in the 'VEET Product Register' published by the Essential Services Commission in Victoria (see www.veu-registry.vic.gov.au/Public/ProductRegistrySearch.aspx). This documentation may be in the form of an indelible label adhered to the solar storage tank, or other suitable form placed in an accessible location, such as the meter box, for later inspection.

WATER HEATER APPLICATION

This water heater is designed for use in a single family domestic dwelling for the purpose of heating potable water. Its use in an application other than this may shorten its life.

If this water heater is to be used where an uninterrupted hot water supply is necessary for the application or business, then there should be back-up redundancy within the hot water system design. This should ensure the continuity of hot water supply in the event that this water heater was to become inoperable for any reason. We recommend you provide advice to the system owner about their needs and building back-up redundancy into the hot water supply system.

Note: AS 3498 requires that a water heater provides the means to inhibit the growth of Legionella bacteria in potable water. This water heater has an in-series gas booster which can satisfy this AS 3498 requirement provided the gas booster is energised, the booster preset outlet temperature setting is 70°C or higher and a remote temperature controller or an EZiSET kit is not used.

SOLAR WATER HEATER STORAGE TANK LOCATION

The solar storage tank is suitable for outdoor installation only. The solar storage tank should be installed close to the most frequently used outlet and its position chosen with safety and service in mind. Make sure people (particularly children) will not touch the flue terminal. The flue terminal and air inlet must be clear of obstructions and shrubbery.

Consideration must also be given to the position of the solar storage tank in relation to the solar collectors. There are limitations on both the maximum length of the solar hot and solar cold pipes and the maximum height between the solar storage tank and the solar collectors. Refer to "[Solar Collector Location](#)" on page 30, to "[Pipe Lengths](#)" on page 32 and to "[Maximum Height To Collectors](#)" on page 33.

Clearance must be allowed for servicing of the solar storage tank and in-series gas booster. The solar storage tank must be accessible without the use of a ladder or scaffold. Make sure the temperature pressure relief valve lever is accessible and the front panel and front covers can be removed for service.

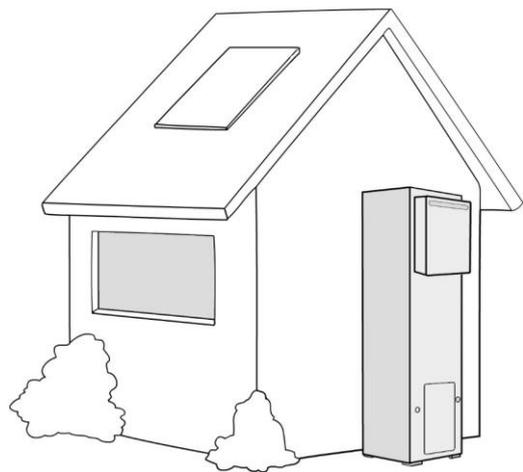
You must be able to read the information on the rating plate. If possible leave headroom of one water heater height so the anode can be inspected or replaced. Remember you may have to remove the entire solar storage tank later for servicing.

The solar storage tank is to be installed at ground or floor level and must stand vertically upright on a stable base as acceptable to local authorities. The top of the solar storage tank must be a minimum of 500 mm below the bottom of the solar collectors for the system to operate correctly.

Note: It is important for the solar storage tank to be orientated vertically upright in order for the falling film of closed circuit fluid to operate efficiently.

The top of the solar storage tank is to be secured to the wall or screen with the wall brackets provided using fasteners suitable for the wall or screen type and application. Refer to "[Wall Brackets](#)" on page 23.

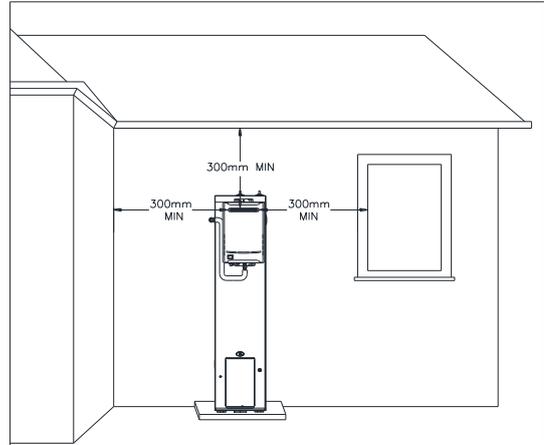
The water heater must not be installed in an area with a corrosive atmosphere where chemicals are stored or where aerosol propellants are released. Remember the air may be safe to breathe, but when it goes through a flame, chemical changes take place which may attack the water heater.



A secondary flue is not required. The water heater must not be installed indoors or in a confined space.

The water heater must be located to ensure that the location of the flue terminal complies with the requirements of AS 5601 or AS/NZS 5601.1, as applicable under local regulations. As a guide the following requirements are extracted from the Gas Installations Standard. The distances are measured along the wall behind the water heater.

- At least 300 mm between the top of the flue terminal and the eaves.
- At least 300 mm between the flue terminal and the edge of any opening into the building, such as an openable door or window, measured horizontally*.
- At least 1500 mm between the top of the flue terminal and the edge of any opening into the building, such as an openable window, measured vertically.
- At least 300 mm between the flue terminal and a return wall or external corner, measured horizontally*.
- At least 1500 mm between the flue terminal and any opening into a building, in the direction of the flue discharge.
- At least 500 mm between the flue terminal and a fence, wall or other obstruction, in the direction of the flue discharge.

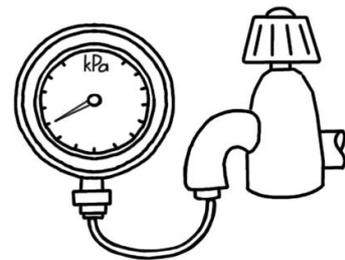


Note: * If these horizontal distances cannot be achieved, AS/NZS 5601.1 states an equivalent horizontal distance measured diagonally from the nearest discharge point of the flue terminal to the opening may be deemed to comply. Check with the local regulator.

MAINS WATER SUPPLY

Where the mains water supply pressure exceeds that shown in the table below, an approved pressure limiting valve is required and should be fitted as shown in the installation diagram (refer to the **cold water connection diagram** on page 36).

Model	160
Relief valve setting	1000 kPa
Expansion control valve setting *	850 kPa
Max. mains supply pressure	
With expansion control valve	680 kPa
Without expansion control valve	800 kPa
Min. mains supply pressure	120 kPa



* Expansion control valve not supplied with the water heater.

TANK WATER SUPPLY

If the water heater is supplied with water from a tank supply and a minimum water supply pressure of 120 kPa at the water heater cannot be achieved, then a pressure pump system must be installed to allow the in-series gas booster to achieve its rated flow and performance. Care must be taken to avoid air locks. The cold water line from the supply tank should be adequately sized and fitted with a full flow gate valve or ball valve.

Notes:

- It is not recommended to install this water heater with a low pressure water supply.
- A minimum water supply pressure of 120 kPa is required to achieve the rated flow and performance of the gas booster water heater.
- If sludge or foreign matter is present in the water supply, it is recommended a suitable filter be incorporated in the cold water line to the water heater.
- This water heater is not suitable for connection to bore water or spring water unless a water treatment device is fitted.
- Refer to “Water Supplies” on page 13 for further information on water chemistry.

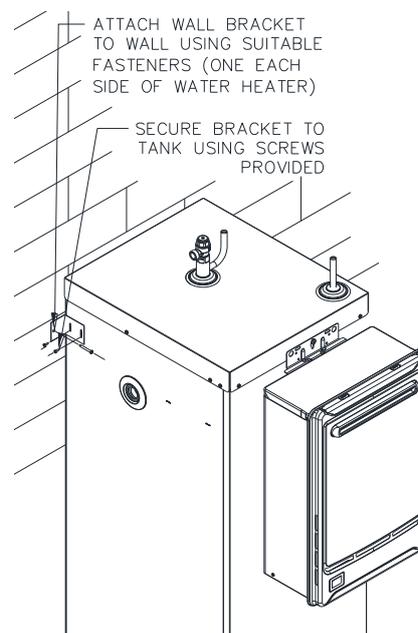
WALL BRACKETS

The top of the storage tank is to be secured to the wall (or screen) with the wall brackets provided using fasteners suitable for the wall type and application.

The fasteners must be capable of bearing the weight of the water heater so it may neither work loose, pull away from the wall nor impose any load on the gas and water pipe work connected to the water heater. Refer to the fastener manufacturer’s information and recommendations for the type of fastener to use for the wall type and load bearing requirements.

To fit the wall brackets:

- Position a bracket against the wall on one side and toward the top of the water heater and mark the fixing points on the wall where the bracket is to be secured.
- Repeat this process with the remaining bracket on the other side of the water heater.
- Drill holes in the wall to receive suitable fasteners for the wall brackets.
- Fix the wall brackets to the wall using suitable fasteners.
- Secure the bracket to the side of the water heater using the self-tapping screws provided.

**RAINWATER COLLECTION SYSTEM**

Before installing a closed circuit system, the installer should determine whether rainwater run-off from the roof on which the solar collectors will be mounted, is collected in a rainwater tank. If the solar collectors are to be installed on a section of roof which is part of a rainwater runoff collection system, then it is recommended this section of roof and its gutter be isolated from the rainwater collection system. The gutter should be isolated to a width greater than the solar collectors and pipe work and must have suitable drainage. The installer should ensure in the event of a leak from the closed circuit, a rainwater tank cannot be contaminated with closed circuit fluid.

The closed circuit fluid acts as an anti-freeze agent and rust inhibitor, is non-toxic to humans and is harmless to the environment. However it does have an adverse effect on water stored in rainwater tanks. It will kill microscopic algae typically present in rainwater tanks and cause an unpleasant odour to develop. This will result in the rainwater tank having to be drained and cleaned.

The section of roof and gutter should be isolated from the rainwater collection system before the commissioning of the solar water heater, so that any leak or spillage during commissioning does not make its way into the rainwater tank.

The installer should discuss alternative options to suit the installation with the householder. Any alterations to the roof drainage system must comply with the relevant building regulations, codes and Standards.

Refer to “Rainwater Collection System” on page 7 for additional information on what to do if a rainwater tank does become contaminated with closed circuit fluid.

HOT WATER DELIVERY

This water heater can deliver water at temperatures which can cause scalding.

It is necessary and we recommend that a temperature limiting device be fitted between the water heater and the hot water outlets in any ablution area such as a bathroom or ensuite, to reduce the risk of scalding. The installing plumber may have a legal obligation to ensure the installation of this water heater meets the delivery water temperature requirements of AS/NZS 3500.4 so that scalding water temperatures are not delivered to a bathroom, ensuite or other ablution area.

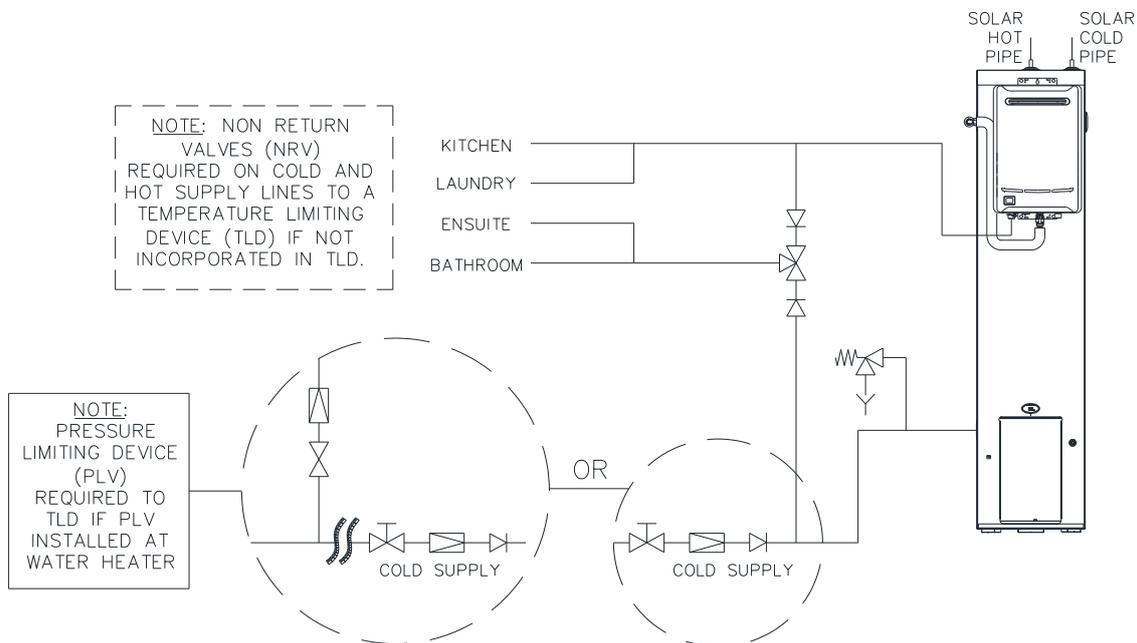
The temperature limiting device must be of a type suitable for use with a solar water heater and should have:

- a specified ‘minimum temperature differential’ between the hot water inlet and the tempered water outlet of no greater than 10°C, when used with a solar water heater and continuous flow water heater
- a specified ‘maximum permitted pressure variation’ in either supply between the hot water inlet and the cold water inlet of no less than 15% when used with a continuous flow water heater.

Refer to the specifications of the temperature limiting device.

Where a temperature limiting device is installed adjacent to the closed circuit solar water heater, the cold water line to the temperature limiting device can be branched off the cold water line either before or after the isolation valve, pressure limiting valve and non-return valve to the solar storage tank. If an expansion control valve is required, it must always be installed after the non-return valve and be the last valve prior to the solar storage tank.

If a pressure limiting valve is installed on the cold water line to the solar storage tank and the cold water line to a temperature limiting device branches off before this valve or from another cold water line in the premises, then a pressure limiting valve of an equal pressure setting may be required prior to the temperature limiting device.



**Two Temperature Zones
In-series Gas Booster Integrated with Storage Tank**

CIRCULATED HOT WATER FLOW AND RETURN SYSTEM

The solar storage tank of a solar water heater should not be installed as part of a circulated hot water flow and return system in a building. The benefits of solar gain will be significantly reduced.

If a circulated flow and return system is required, it is necessary to connect the circulation return line to the in-series booster and not to the solar storage tank.

A Rheem 874820 model in-series gas booster can be installed as part of a circulated hot water flow and return system in a building. The connecting pipe work supplied with the water heater will need to be modified in order to install a suitable Tee prior to the water inlet of the in-series gas booster. The circulated return line is to be connected to the Tee.

Refer to the diagram [Circulated Hot Water Flow and Return System](#) on page 25.

The circulator must be:

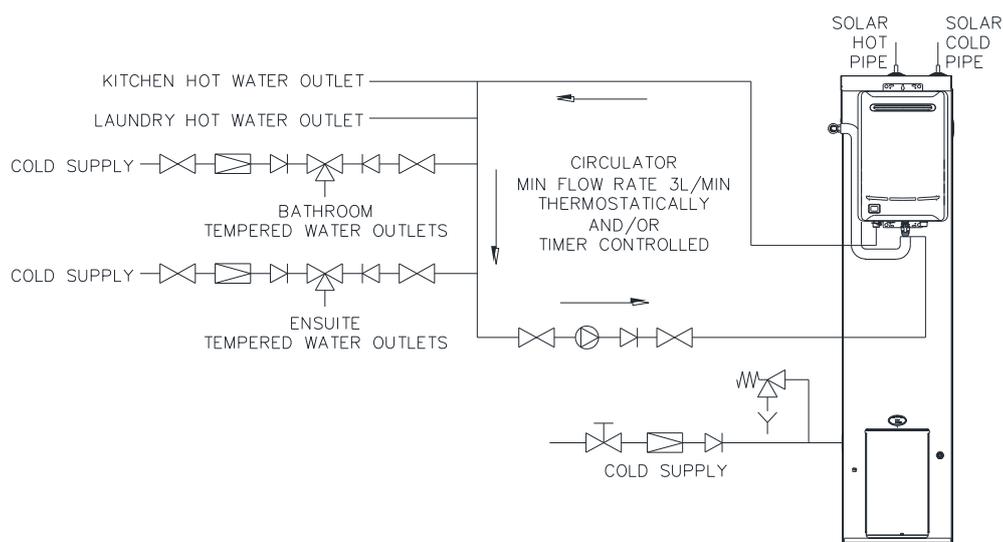
- sized and set to provide a minimum flow rate of 3.0 L/min through the circulated hot water flow and return system, and
- either thermostatically and / or timer controlled.

The circulator **must not** be set to operate continuously, i.e. 24 hours per day.

Temperature Settings

- AS 3498 requires that a water heater provides the means to inhibit the growth of Legionella bacteria in potable water.
- The in-series gas booster can satisfy this AS 3498 requirement provided it is energised and the booster preset outlet temperature setting is 70°C or higher.
- Water should not be circulated from a water heater with a temperature setting of less than 60°C.
- The return water temperature to the water heater must not be less than 55°C.

If the water temperature decreases by more than 5°C due to heat loss from the ring main, the preset outlet temperature setting or thermostat setting of the in-series water heater must be set to above 60°C to ensure the return water temperature is not less than 55°C.



NOTE: A PLV IS REQUIRED TO BE INSTALLED ON THE COLD SUPPLY LINE TO THE TEMPERING VALVE IF A PLV IS INSTALLED ON THE COLD SUPPLY LINE TO THE WATER HEATER.
NON RETURN VALVES (NRV) REQUIRED ON COLD AND HOT SUPPLY LINES TO A TEMPERATURE LIMITING DEVICE (TLD) IF NOT INCORPORATED IN TO TLD.

Circulated Hot Water Flow and Return System In-series Gas Booster Integrated with Storage Tank

Temperature Limiting Device

A temperature limiting device cannot be installed in circulated hot water flow and return pipe work. The tempered water supplied from the temperature limiting device cannot be circulated.

Where a circulated hot water flow and return system is required in a building, a temperature limiting device can only be installed on a dead leg, branching off the circulated hot water flow and return pipe.

If circulated tempered water were to be returned back to the booster water heater, then when the hot taps are closed no water will be supplied to the cold water inlet of the temperature limiting device whilst hot water will continue to be supplied to the hot water inlet of the temperature limiting device.

This condition may result in either water at a temperature exceeding the requirements of AS/NZS 3500.4 being delivered to the hot water outlets in the ablution areas, or the device closing completely and not delivering water at all, or the device failing. Under this condition, the operation and performance of the device cannot be guaranteed.

FREEZE PROTECTION

The water heater has a freeze protection system. The water heater, including the in-series gas booster, is not suitable for installation in areas where the ambient temperature falls below -20°C (including wind chill factor). The closed circuit fluid is an anti-freeze agent which, when mixed to the correct specification, can withstand temperatures of -20°C before it may freeze.

Solar Circuit

To offer protection against freeze damage, the solar circuit must be installed with a continuous fall of a minimum 5° (1 in 10 grade) in the pipe work from the solar collectors to the solar storage tank, with the full length of the solar hot and solar cold pipes insulated and the system charged with correctly mixed closed circuit fluid.

The system has NO WARRANTY for freeze damage if there is not a continuous fall in the solar hot and solar cold pipes or they are not insulated in accordance with the installation instructions or the closed circuit fluid has been incorrectly mixed (refer to “[Terms of the Rheem Warranty](#)” on page 66 and to “[Warning: Plumber Be Aware](#)” on page 34).

The anti-freeze control of the solar circuit is designed so there is no closed circuit fluid in the solar collectors or solar hot and solar cold pipes when the pump is off. The solar circuit only contains closed circuit fluid when the pump is operating during periods of solar gain when heating is required. When the solar pump stops operating, the closed circuit fluid drains back into the storage tank heat exchanger.

Gas Booster Water Heater

The in-series gas booster has a frost protection system. The frost protection system will protect the in-series gas booster from damage by preventing ice forming in its waterways, in the event of freezing conditions occurring.

The frost protection system will be rendered inoperable if electrical power is not available at the in-series gas booster.

Pipe work to and from the in-series gas booster must be adequately insulated to prevent freezing. Refer to AS/NZS 3500.4 for precautions to be taken for installations in frost prone areas.

Damage to the in-series gas booster caused by either the unavailability of power at the gas booster or freezing of the pipe work to or from the gas booster is not covered under the Rheem warranty. Refer to “[Terms of the Rheem Warranty](#)” on page 66.

REDUCING HEAT LOSSES

The cold water line to and the hot water line from the water heater must be insulated in accordance with the requirements of AS/NZS 3500.4. The insulation must be weatherproof and UV resistant if exposed.

The full length of the solar hot and solar cold pipes between the solar storage tank and the solar collectors **MUST BE** insulated. Refer to “[Warning: Plumber Be Aware](#)” on page 34.

ANODE

The vitreous enamel lined cylinder of the water heater is only covered by the Rheem warranty when the total dissolved solids (TDS) content in the water is less than 2500 mg/L and when the correct colour coded anode is used. If an incorrect colour coded anode is used in the water heater, any resultant faults will not be covered by the Rheem warranty. In addition, the use of an incorrect colour coded anode may shorten the life of the water heater cylinder.

The correct colour coded anode for the water supply being used must be selected and fitted to the water heater for the Rheem warranty to apply to the water heater cylinder (refer to “Water Supplies” on page 13 and the Anode Selection chart on page 13). The black anode is typically fitted as standard.

Total Dissolved Solids	Anode colour code
0 – 40 mg/L	Green
40 – 150 mg/L	Green or Black
150 – 400 mg/L	Black
400 – 600 mg/L	Black or Blue
600 – 2500 mg/L	Blue
2500 mg/L +	Blue (no cylinder warranty)

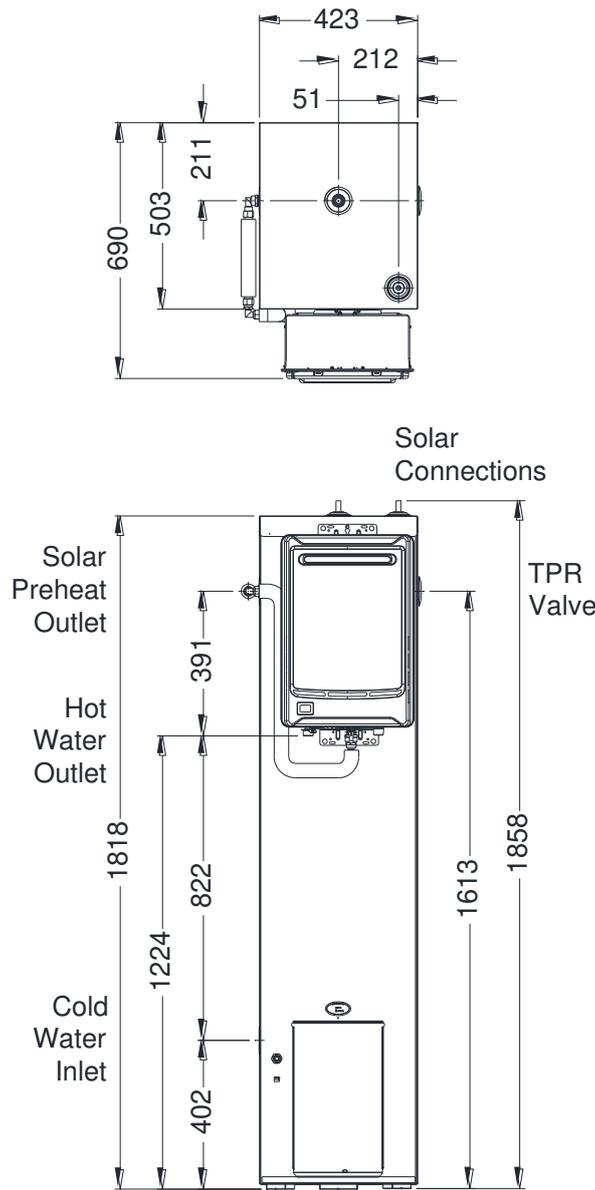
If the water supply has a TDS greater than 150 mg/L and a green anode has not been changed to a black anode, or if the TDS is greater than 600 mg/L and the anode has not been changed to a blue anode, there is the possibility the anode may become overactive and hydrogen gas could accumulate in the top of the water heater during long periods of no use. In areas where this is likely to occur, the installer should instruct the householder on how to dissipate the gas safely (refer to “Caution” on page 14).

SADDLING - PIPE WORK

To prevent damage to the cylinder when attaching pipe clips or saddles to the water heater jacket, we recommend the use of self-drilling screws with a maximum length of 13 mm. Should pre drilling be required, extreme caution must be observed when penetrating the jacket of the water heater.

Note: If the cylinder or other components are damaged as a result of attaching pipe clips or saddles to the jacket, any resultant faults will not be covered by the Rheem warranty.

DIMENSIONS AND TECHNICAL DATA



**storage tank
with integrated in-series gas booster**

Model	596160	Capacity	160 litres	Mass	112 kg (cartoned)	272 kg (full)
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IP rating = 24

Gas Booster Model 874820NF/J	Recovery @ 25°C rise (litres / min)	Hourly Gas Consumption (MJ)	Min. Gas Pressure (kPa)	Test Point Gas Pressure (kPa)		Max. Gas Pressure (kPa)	Injector Size (mm) 40 x injectors per water heater
				minimum	maximum		
Natural Gas	20	157	1.13	0.15	0.57	3.50	20 x Ø 1.55 + 20 x Ø 1.03

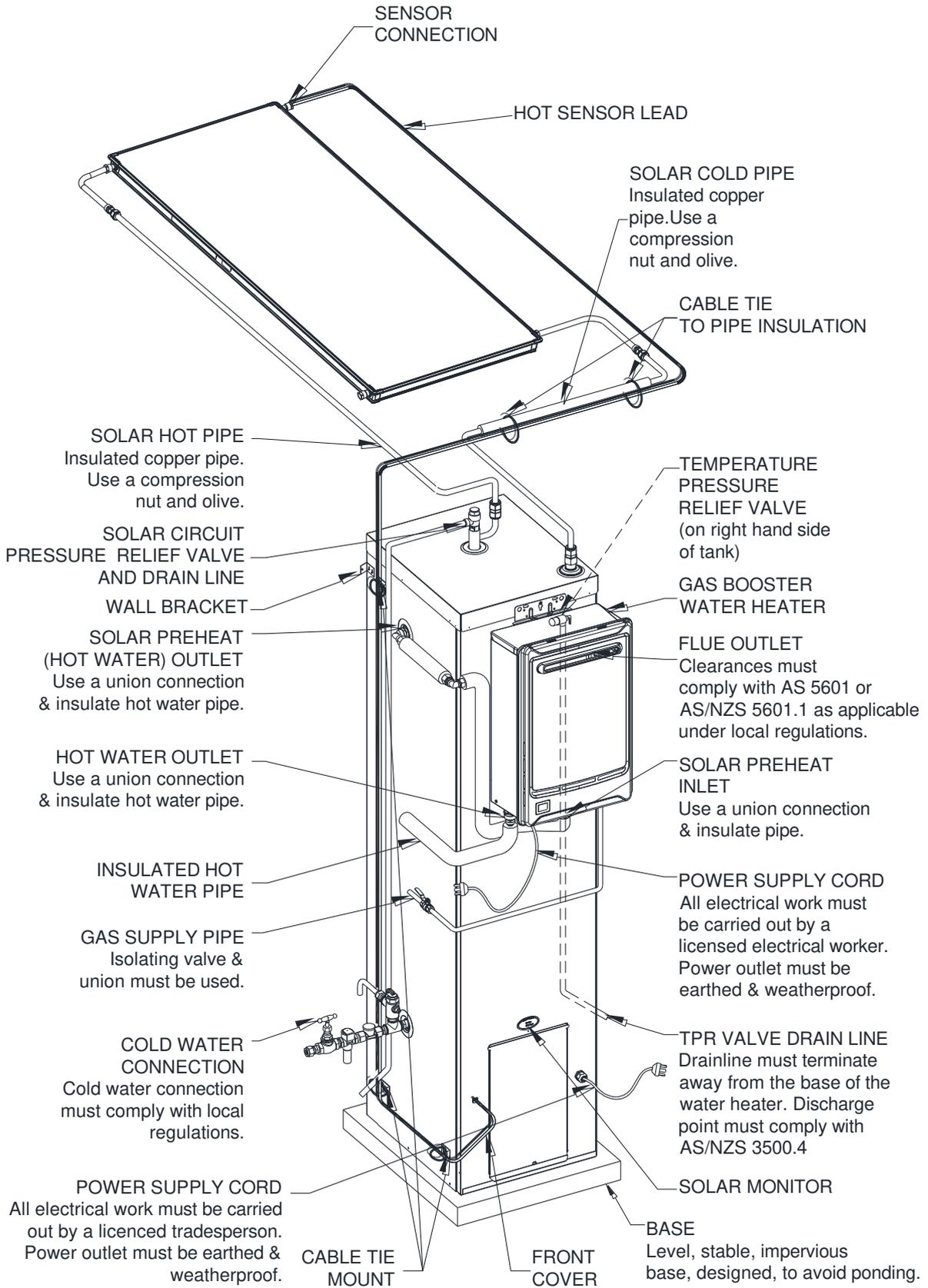
Model number: N = Natural gas.

Letter N is included in the model number, e.g. 596160N3 or 874820 NF/J, to denote gas type.

F = Frost protection, J = Joey Grey (jacket colour).

Technical data is subject to change.

TYPICAL INSTALLATION – OUTDOOR LOCATION



INSTALLATION – SOLAR COLLECTOR

SOLAR COLLECTOR LOCATION

Consideration must be given to the position of the solar collectors in relation to the solar storage tank. There are limitations on both the maximum length of the solar hot and solar cold pipes and the maximum height between the solar storage tank and the solar collectors. Refer to “Solar Water Heater Storage Tank Location” on page 21, to “Pipe Lengths” on page 32 and to “Maximum Height To Collectors” on page 33.

The solar collectors must be installed in a shade free position. The surrounds should be checked for higher buildings or trees which may cause shade at other times of the year and for small trees which may grow and shade the solar collectors in the future.

The installation must comply with the requirements of either AS/NZS 3500.4 or AS/NZS 3500.5:2012 Section 3 (for a Class 1a or Class 10 building) as applicable under the Plumbing Code of Australia, and all local codes and regulatory authority requirements.

Refer to the installation instructions supplied with the collector kit for details on the installation of the solar collectors.

ROOF STRENGTH

The installer must ensure the structural integrity of the building is not compromised by the solar water heater installation and the roof structure is suitable to carry the full weight of the solar collectors and frame (if one is installed). If in any doubt of the construction or the condition of the roof, the roof should be suitably strengthened. Consult a structural engineer. Each solar collector and its fittings weigh approximately 36 kg (LCS collector) or 41 kg (NPT200 collector) or 42 kg (CSA2013 collector) when full of closed circuit fluid.

ROOF AREA FOR INSTALLATION

Roof area required for solar collectors:

2 solar collectors	–	2.3 m wide x 2.0 m deep	Weight (full) up to 82 kg approx.
1 solar collector	–	1.2 m wide x 2.0 m deep	Weight (full) up to 42 kg approx.

In addition to this area, a minimum one (1) metre clearance is recommended on all four sides of the solar collectors for safe service access.

Maximum Number of Collectors

The maximum number of collectors for this drain back closed circuit system are:

160 litre tank	–	1 x CSA2013 collector 2 x NPT200 or LCS collectors
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ORIENTATION OF SOLAR COLLECTORS

The optimum orientation of solar collectors, to maximise system performance, is facing true north (in the southern hemisphere) or true south (in the northern hemisphere).

However, the optimum orientation of solar collectors is not always practical or achievable. If it is not possible to achieve the optimum orientation, then it is recommended to install the solar collectors as close to the optimum orientation as possible.

Solar collectors may be installed up to 90° from the optimum orientation when installed as part of this system, however solar system performance will be reduced. Where the orientation is greater than 60° from the optimum, selective surface collectors in lieu of non-selective surface collectors, or 2 x LCS solar collectors in lieu of 1 x CSA2013 solar collector may be installed to make up for the reduction in solar performance.

This option should be discussed with the system owner. If this option is not possible nor acceptable to the system owner, then the system owner needs to be made aware of, understand and accept that solar system performance will be reduced and increased boosting may be required to meet their hot water requirements.

The total solar radiation received by solar collectors will reduce by approximately 4% to 5% when facing 45° from the optimum orientation and approximately 10% to 15% when facing 90° from the optimum orientation.

Where the collectors can be installed at a similar angle either east or west of the optimal orientation, then the hot water load and usage pattern may need to be considered. If the majority of hot water usage is before 2:00 PM favour an easterly bias. If the majority of hot water usage is after 2:00 PM favour a westerly bias.

Note: Always check for true north or true south using a compass or other suitable device.

In Victoria, a 596160 tank system installed within the Regulation Compliance Zone achieves compliance to new home legislation for water heating with:

- 2 x LCS solar collectors using a medium load, 3+ bedroom load size, or
- 1 x CSA2013 solar collector using a small load, 1-2 bedroom load size.

Outside of the compliance zone using a small load 1-2 bedroom load size, 2 x NPT200 or LCS solar collectors should be used to achieve compliance where applicable.

INCLINATION OF SOLAR COLLECTORS

To help maximise system performance, solar collectors should be installed with an optimum inclination. This is equal to 90% to 100% of the local latitude angle when collectors are oriented within 60° of true north or true south, and generally between 10° and 20° when the collectors are oriented between 60° and 90° from the optimum orientation.

Generally, improved summer performance is obtained from an angle of inclination less than the optimum angle and improved winter performance is obtained by an angle of inclination greater than the optimum angle. If the angle of inclination varies by 20° from the optimum angle, the solar collectors will receive about 10% less total annual solar radiation. The [latitude of some Australian cities](#) are listed on page 32.

However, the optimum inclination of solar collectors is not always practical or achievable. Solar collectors may be installed at the roof angle for simplicity of installation and appearance, but must never be less than 10° from the horizontal for a closed circuit drain back system.

The solar collectors, when installed with the supplied mounting system, are suitable for installations with an inclination of up to 45°. Where the solar collectors are installed at inclinations greater than 45°, a With Pitch frame is necessary. Contact Rheem or your local Rheem Solar Water Heater Distributor for details.

A Variable Pitch frame can be installed to increase the angle of inclination of the solar collectors used in a solar pumped water heater installation. This type of frame should be used if the roof pitch is less than 10° or varies by more than 20° below the optimum angle. Contact Rheem or your local Rheem Solar Water Heater Distributor for details.

The use of a Variable Pitch frame should be discussed with the system owner. If this option is neither possible nor acceptable to the system owner, selective surface collectors in lieu of non-selective surface collectors, or 2 x LCS solar collectors in lieu of 1 x CSA2013 solar collector may be installed to make up for the reduction in solar performance.

If these options are neither possible nor acceptable to the system owner, then the system owner needs to be made aware of, understand and accept that solar system performance will be reduced and increased boosting may be required to meet their hot water requirements.

CYCLONIC OR HIGH WIND AREAS

For an installation of solar collectors on a pitched roof in a cyclonic or high wind area, a suitable With Pitch frame is required. Contact Rheem or your local Rheem Solar Water Heater Distributor for details.

The installation of these solar collectors on a suitable frame, subject to the frame's design criteria not being exceeded:

- may be suitable for installation in geographic locations up to and within Wind Region D (With Pitch frame) or up to and within Wind Region C (Variable Pitch frame), as defined in Volume 2 of the National Construction Code, AS 4055 and AS/NZS 1170.2, or equivalent locations, and
- may provide an acceptable method of installation where it is necessary to satisfy the requirements of the National Construction Code for high wind areas, or equivalent requirements.

LATITUDE OF SOME AUSTRALIAN CITIES

Adelaide	35°S	Cairns	17°S	Hobart	42°S	Port Hedland	20°S
Alice Springs	24°S	Canberra	35°S	Mildura	34°S	Rockhampton	24°S
Brisbane	27°S	Darwin	12°S	Melbourne	38°S	Sydney	34°S
Broken Hill	31°S	Geraldton	28°S	Perth	32°S	Townsville	19°S

PIPE LENGTHS

The solar hot and solar cold pipes between the solar storage tank and the solar collectors shall:

- be of bendable grade or hard drawn copper tube, or annealed copper tube.

Annealed copper tubing shall not be joined using olive compression fittings.

Note: When annealed copper pipe is used in the collector circuit, then a suitable length of bendable grade or hard drawn copper pipe is to be brazed to the end of the collector circuit pipe work at the connection points where a copper or brass olive and compression nut is used. This requirement is to ensure there is minimum risk of pipe movement where the copper or brass olive and compression nut seal the connection at the fitting, so leaks will not occur.

- have a continuous fall from the solar collectors to the solar storage tank of a minimum 5° (1 in 10 grade) and be of a design to ensure complete drain back of the closed circuit fluid.

Care must be taken to ensure the pipe work maintains a continuous fall over the life of the installation. Pipe work should be fixed at regular intervals to assist in maintaining this requirement. Particular care is to be taken when annealed copper tube is used to ensure this requirement is met.

- not exceed the maximum recommended length as specified in the table.

Maximum recommended total combined pipe length (solar hot + solar cold) and number of 90° bends		
Pipe Size	1 or 2 Collectors	
	Pipe Length	90° Bends
DN15	30 metres	15

For each additional 90° bend, reduce the maximum total pipe length by 0.5 metres.

For each additional metre of pipe length, reduce the number of 90° bends by two.

Note: One 90° elbow is equal to two 90° bends.

It is essential for these requirements to be followed for the system to operate correctly and efficiently. Solar pipe work which is oversized, or does not have the correct fall, or is too long can result in the drain back system not operating effectively.

Notes:

- It is important to connect the solar hot and solar cold pipes to the correct connections at the solar collectors and at the solar storage tank.
- The solar cold pipe connects to the bottom of the solar collector array and may connect to either the left or right hand side. The solar hot pipe must connect to the top of the solar collector array diagonally opposite to the solar cold pipe connection. The solar hot outlet connection is to be the highest point of the system.

The lowest corner of the solar collector installation in a closed circuit system, which is where the solar cold pipe connects to the collector array, should be the corner closest to the solar storage tank. This will maximise the gradient for the continuous fall of the solar cold pipe, by providing a shorter lateral distance for the vertical fall of pipe work.

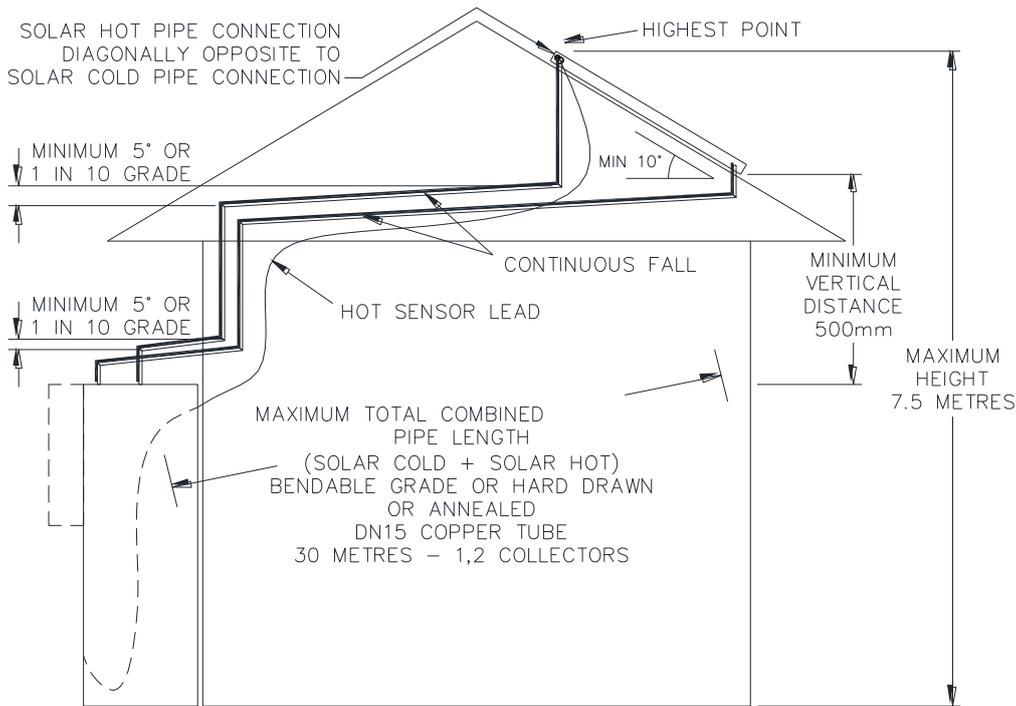
- The hot sensor connection is at the top of the solar collector array, directly above the solar cold inlet connection for this closed circuit system.
- Refer to **“Warning: Plumber – Be Aware”** on page 34.

Maximum Height To Collector

The solar collectors must be the highest point of the system. The maximum height of the solar installation, from the base of the solar storage tank to the top of the solar collectors, is 7.5 m for this closed circuit system. The pump supplied with the solar storage tank will not circulate closed circuit fluid through heights greater than 7.5 m and solar gain will not be achieved.

An additional or auxiliary pump cannot be added to this system, nor can the pump supplied with the system be replaced with another pump, to increase the maximum height of the system.

Note: The top of the solar storage tank must be a minimum of 500 mm below the bottom of the solar collectors for the system to operate correctly.



NOTES:

- PIPE WORK MUST HAVE A CONTINUOUS FALL OF NOT LESS THAN 5° (1 IN 10 GRADE) FROM THE SOLAR COLLECTORS TO THE SOLAR STORAGE TANK.
- PIPE WORK MUST BE OF BENDABLE GRADE OR HARD DRAWN DN15 COPPER TUBE, OR ANNEALED COPPER TUBE (CONDITIONS APPLY –REFER TO INSTALLATION INSTRUCTIONS).
- THE LOWEST CORNER OF THE SOLAR COLLECTOR INSTALLATION (SOLAR COLD CONNECTION) SHOULD BE THE CORNER CLOSEST TO THE SOLAR STORAGE TANK.
- INSTALL HOT SENSOR LEAD WITH INSULATED SOLAR PIPES DURING CONSTRUCTION FOR NEW HOMES.
- PRESSURE TESTING OF SOLAR COLLECTOR AND SOLAR CIRCUIT MUST NOT EXCEED 200KPa.

Closed Circuit System – Drain Back Solar 160 Litre Tank Pipe Work Installation Requirements



WARNING: Plumber – Be Aware

- The solar hot and solar cold pipes between the solar storage tank and the solar collectors **MUST BE** of copper. All compression fittings must use brass or copper components.
- The full length of the solar hot and solar cold pipes **MUST BE** insulated.

The insulation must:

- be of a closed cell type or equivalent, suitable for a solar water heating application and capable of withstanding the temperature of the closed circuit fluid generated by the solar collectors under stagnation conditions

The specification of the chosen insulation material should be checked with the insulation manufacturer prior to installation as different materials may vary in temperature tolerance.

- be at least 13 mm thick, however thicker insulation may be required to comply with the requirements of AS/NZS 3500.4
- be weatherproof and UV resistant if exposed
- extend through any penetrations in the eaves, ceiling and roof
- cover valves and fittings in the solar pipe work
- be fitted up to and cover the connections on both the solar storage tank and the solar collectors.

The insulation will offer protection to a metal roof against corrosion due to water running off the copper pipes, assist in avoiding accidental contact with the solar pipe work as high temperature closed circuit fluid can flow from the solar collectors to the solar storage tank, and also reduce pipe heat losses.

- The highest point of the solar hot and solar cold pipes must be where they connect to the solar collectors. There **MUST BE a continuous fall** of a minimum 5° (1 in 10 grade) in the pipe work from the solar collectors to the solar storage tank for efficient and complete drain back of the closed circuit fluid to occur.

The system has NO WARRANTY for freeze damage if there is not a continuous fall in the solar hot and solar cold pipes, or they are not insulated in accordance with the installation instructions, or the closed circuit fluid has been incorrectly mixed.

- The insulated copper pipe work:
 - should be fixed at suitable locations to prevent or reduce the possibility of noise from water hammer and vibration from occurring
 - is not to be placed or installed in contact with plastic pipe work.

Likewise, plastic pipe work is not to be placed or installed in contact with the insulated copper pipe work after the solar circuit is installed.

- Plastic pipe **MUST NOT** be used, as it will not withstand the temperature of the closed circuit fluid generated by the solar collectors under stagnation conditions. Extremely high closed circuit fluid temperatures up to 150°C for non-selective surface collectors and greater than 200°C for selective surface collectors can be generated under these conditions. Plastic pipe cannot withstand these temperatures and **MUST NOT** be used. Failure of plastic pipe can lead to the release of high temperature closed circuit fluid and cause severe water damage and flooding.
- The pressure applied to the solar circuit and solar collectors during a pressure test of a closed circuit system **MUST NOT** exceed 200 kPa, otherwise damage may result. Refer to “**Pressure Testing**” on page 35.

Pressure Testing

The solar water heater, including the collector circuit, is to be isolated during the testing and commissioning of the heated water reticulation system in a building, in accordance with Clause 9.3 (a) of AS/NZS 3500.4:2015 and 2018 or Clause 3.34.2 (a) of AS/NZS 3500.5:2012 for a Class 1a or Class 10 building as applicable under the Plumbing Code of Australia. The collector circuit includes the solar hot and solar cold pipes and solar collectors.

It may be necessary to pressure test the collector circuit to comply with codes and regulatory authority requirements or on other occasions where the solar collectors and solar hot and solar cold pipes are installed prior to the solar storage tank, such as on a building site.

Collector Circuit

⚠ Warning: The pressure applied to the collector circuit during a pressure test of a closed circuit system **MUST NOT** exceed 1000 kPa where a CSA2013 or LCS or NPT200 solar collectors is installed, otherwise damage may result. The solar circuit and solar collectors are to be isolated from the solar storage tank for the duration of the pressure test.

Closed Circuit System

If the solar collectors, solar pipe work and solar storage tank are installed and commissioned together, then the flooding of the collector circuit with closed circuit fluid for a closed circuit system and checking the pipe work for leaks during the commissioning procedure can be substituted for the pressure testing of the collector circuit.

CONNECTIONS – PLUMBING

All plumbing work must be carried out by a qualified person and in accordance with the requirements of either AS/NZS 3500.4 or AS/NZS 3500.5:2012 Section 3 (for a Class 1a or Class 10 building) as applicable under the Plumbing Code of Australia, and all local codes and regulatory authority requirements.

All gas work must be carried out by a qualified person and in compliance with the Standard AS 5601 or AS/NZS 5601.1, as applicable under local regulations, and all local codes and regulatory authority requirements.

⚠ Warning: Certain types of plastic pipe, such as polybutylene pipe, are not suitable to be used as a hot water pipe between:

- this water heater and a temperature limiting device, and
- this water heater and a hot water outlet if a temperature limiting device is not installed.

This water heater can produce water at a temperature and pressure which can exceed the performance limits of these types of pipe. This may result in pipe failure leading to severe water damage to the property. If one of these types of plastic pipe is used as a hot water pipe in the property, then a temperature limiting device must be installed between the water heater and this pipe work.

Note: The solar storage tank of a solar water heater should not be installed as part of a circulated hot water flow and return system in a building. The benefits of solar gain will be significantly reduced. If a circulated flow and return system is required, refer to [“Circulated Hot Water Flow and Return System”](#) on page 25.

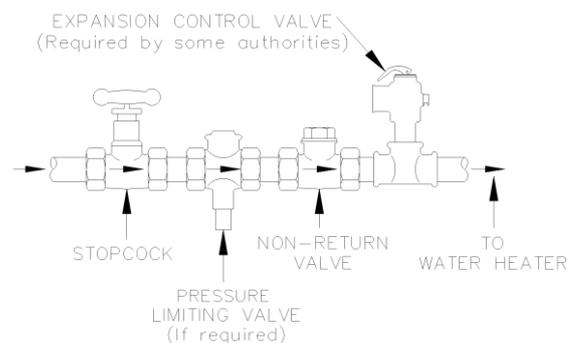
CONNECTION SIZES

- Hot water connection to in-series gas booster: R 3/4.
- Solar heated water connection to in-series gas booster: R 3/4.
- Solar heated water connection to solar storage tank: Rp 3/4.
- Cold water connection: Rp 3/4.
- Solar hot (from collector) connection: DN15 compression fitting.
- Solar cold (to collector) connection: DN15 compression fitting.
- Temperature Pressure Relief valve connection: Rp 1/2.
- Solar circuit pressure relief valve connection: R 1/2.
- Gas connection: R 3/4.

WATER INLET AND OUTLETS

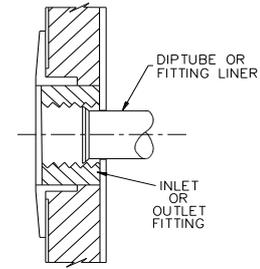
All pipe work must be cleared of foreign matter before connection and purged before attempting to operate the water heater. All olive compression fittings must use brass or copper olives. Use an approved thread sealant such as Teflon tape on all sealing threads. Conetite or O-ring fittings do not require a thread sealant.

An isolation valve and non-return valve must be installed on the cold water line to the water heater. An acceptable arrangement is shown in the diagram. Refer also to [“Hot Water Delivery”](#) on page 24 and to [“Mains Water Supply”](#) on page 22.



A disconnection union must always be provided at the cold water inlet and hot water outlet on the water heater to allow for disconnection of the water heater.

The plumbing arrangements for the solar heated water outlet of the solar storage tank and the water inlet of the in-series gas booster are shown on page 37. The solar hot and solar cold pipe connections are shown on page 40.



This solar storage tank has either a plastic dip tube or fitting liner in the inlet and outlet fittings (see diagram). These must be in place for the water heater to function properly. Do not remove or damage them by using heat nearby. They will be pushed into the correct position as the fitting is screwed in.

This water heater is intended to be permanently connected to the water mains and not connected by a hose-set. A braided flexible hose or semi-flexible connector may be used for connection to the water heater, where permitted by AS/NZS 3500.4.

PIPE SIZES

To achieve true mains pressure operation, the cold water line to the water heater should be the same size or bigger than the hot water line from the water heater. The minimum recommended hot pipe size is DN20.

The pipe sizing for hot water supply systems should be carried out by persons competent to do so, choosing the most suitable pipe size for each individual application. Reference to the technical specifications of the water heater and local regulatory authority requirements must be made.

IN-SERIES WATER HEATER – INTEGRATED GAS BOOSTER

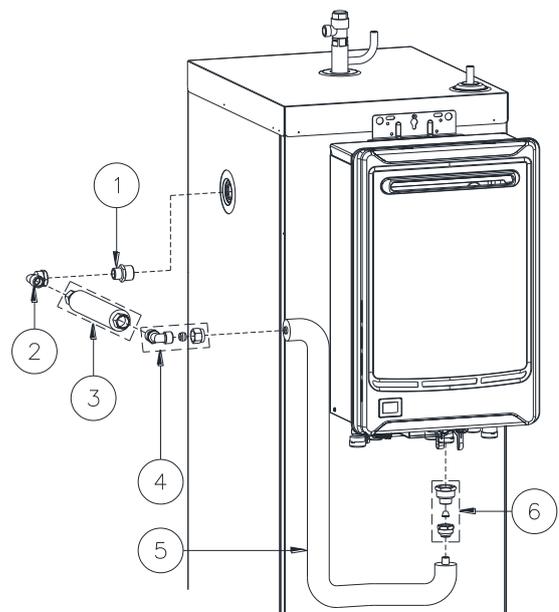
An insulated DN15 preformed copper pipe and braided flexible hose assembly is supplied for connecting between the solar heated water outlet and the Rheem 874820 model in-series gas booster mounted on the solar storage tank.

Notes:

- Use thread sealing tape or an approved thread sealant on all sealing threads.
- Numbers in parentheses refer to items on diagram on page 37.

To connect the preformed copper pipe to the solar storage tank and in-series gas booster:

- Fit the 3/4" x 1/2" hex nipple (1) to the solar heated water outlet of the solar storage tank.
- Fit the 1/2" F x 1/2" M elbow (2) to the hex nipple at the solar heated water outlet of the solar storage tank.
- Fit one end of the 1/2" x 1/2" female cone braided flexible hose assembly (3) to the 1/2" F x 1/2" M elbow (2).
- Fit the 1/2" M x 1/2" C elbow fitting (4) to the other end of the braided flexible hose.
- Connect the short end of the insulated DN15 preformed pipe (5) to the 1/2" M x 1/2" C elbow (4) using the compression nut and olive provided with the elbow.
- Connect the other end of the DN15 preformed pipe to the inlet of the in-series gas booster using the 3/4" F x 1/2" C fitting union (6) and the compression nut and cone olive provided.



SUPPLIED WITH VSI160 SOLAR STORAGE TANK – KIT 299651

Item	Part Number	Description	Item	Part Number	Description
1	088143	hex nipple 3/4" M x 1/2" M	4	088151	elbow fitting 1/2" M x 1/2" C Rye 4940
2	088150	elbow 1/2" F x 1/2" M Rye 2503	5	088190	preformed pipe DN15, insulated with 13 mm diam insulation
3	088152	braided flexible hose 272 mm long 12 mm x 1/2" female cone	6	088144	fitting union 3/4" F x 1/2" C Rye 5202

Note: Items 1, 2, 4, 6 are in kit 299870, which is part of kit 299651

Other items supplied in kit 299870, outlined in **"Solar Inlet and Outlet"** on page 40, are:

2 x 088065 fitting (compression) union 1/2" C x 1/2" C Rye 4930

Other items supplied in kit 299651, outlined in **"Hot Sensor Lead"** on page 42, are:

3 x 080221 cable tie mounts 1 x 053114 hot sensor gland 9 x 080231 cable ties 150 mm x 3 mm

GAS INLET

The gas connection is made at the underside of the in-series gas booster. The pipe work must be cleared of foreign matter before connection and purged before attempting to operate the water heater. An isolation valve and disconnection union must be installed to allow servicing and removal of the water heater.

Note: Refer to the Gas Installations Standard AS 5601 or AS/NZS 5601.1 for the correct method of sizing the gas supply pipe to the water heater. The pipe size selection must take into account the high gas input of the in-series gas booster (refer to table on page 28) as well as all of the other gas appliances in the premises.

Warning: Always isolate the in-series gas booster before pressure testing the gas supply system. Disconnect the in-series gas booster after the isolating cock to prevent the risk of serious damage to the gas control. The Rheem warranty does not cover damage of any nature resulting from failure to observe this precaution. Refer to rating label for gas types and pressures.



TEMPERATURE PRESSURE RELIEF VALVE

The temperature pressure relief valve is shipped behind the lower front cover of the water heater. The temperature pressure relief valve must be fitted before the water heater is operated. Before fitting the relief valve, make sure the probe has not been bent. Seal the thread with an approved thread sealant such as Teflon tape - never hemp. Make sure the tape does not hang over the end of the thread.

Screw the valve into the opening labelled "Relief Valve" (refer to the installation diagram on page 29) leaving the valve outlet pointing downwards. Do not use a wrench on the valve body - use the spanner flats provided. A copper drain line must be fitted to the temperature pressure relief valve (refer to **"Relief Valve Drain"** on page 39).

The valve must be insulated with closed cell polymer insulation or similar (minimum thickness 9 mm) and the insulation installed so as not to impede the operation of the valve. The insulation must be weatherproof and UV resistant if exposed.

EXPANSION CONTROL VALVE

Local regulations may make it mandatory to install an expansion control valve (ECV) in the cold water line to the water heater. In other areas, an ECV is required if the saturation index is greater than +0.4 (refer to “Water Supplies” on page 13).

The expansion control valve must always be installed after the non-return valve and be the last valve installed prior to the water heater (refer to diagrams on page 36). A copper drain line must be fitted to the expansion control valve (refer to “Relief Valve Drain” on page 39).

The valve, if installed within 500 mm of the water heater, must be insulated with closed cell polymer insulation or similar (minimum thickness 9 mm) and the insulation installed so as not to impede the operation of the valve. The insulation must be weatherproof and UV resistant if exposed.

RELIEF VALVE DRAIN

DN15 copper drain lines must be fitted to the temperature pressure relief valve and expansion control valve (if one is installed) to carry the discharge clear of the water heater. Connect the drain lines to the valves using disconnection unions. The drain line from the valve to the point of discharge should be as short as possible, have a continuous fall all the way from the water heater to the discharge outlet and have no tap, valves or other restrictions in the pipe work.

A drain line from a relief valve must comply with the requirements of AS/NZS 3500.4.

A drain line must be no longer than nine (9) metres with no more than three bends greater than 45° before discharging at an outlet or air break. The maximum length of nine (9) metres for a drain line is reduced by one (1) metre for each additional bend required of greater than 45°, up to a maximum of three additional bends. Where the distance to the point of final discharge exceeds this length, the drain line can discharge into a tundish.

Subject to local regulatory authority approval, the drain lines from the temperature pressure relief valve and expansion control valve from an individual water heater may be interconnected.

The outlet of a drain line must be in such a position that flow out of the pipe can be easily seen, but arranged so discharge will not cause injury, damage or nuisance. The termination point of a drain line must comply with the requirements of AS/NZS 3500.4.

In locations where water pipes are prone to freezing, drain lines must be insulated, must not exceed 300 mm in length and are to discharge into a tundish through an air gap of between 75 mm and 150 mm.

If a drain line discharges into a tundish, the drain line from the tundish must be not less than DN20. The drain line from a tundish must meet the same requirements as for a drain line from a relief valve.

⚠ Warning: As the function of the temperature pressure relief valve on this water heater is to discharge high temperature water under certain conditions, it is strongly recommended the pipe work downstream of the relief valve be capable of carrying water exceeding 93°C. Failure to observe this precaution may result in damage to pipe work and property.

SOLAR INLET AND OUTLET

All pipe work must be cleared of foreign matter before connection and purged before attempting to operate the water heater. All olive compression fittings must use brass or copper olives. Use an approved thread sealant such as Teflon tape on all sealing threads.

The solar cold outlet and solar hot inlet connections are located at the top of the solar storage tank.

Notes:

- It is important not to cross connect the solar hot and solar cold pipes to the incorrect connections.
 - The solar cold pipe connects to the bottom of the solar collectors and the solar hot pipe connects to the top of the solar collectors on the opposite side to both the solar cold pipe connection and the hot sensor connection.
 - The solar hot inlet connection is located in the centre of the top of the solar storage tank (the connection is marked by a label on top of the storage tank).
 - The solar cold outlet connection is located at a corner of the top of the solar storage tank (the connection is marked by a label on top of the storage tank).
- Connect the solar pipes to the solar storage tank using only the fittings supplied.

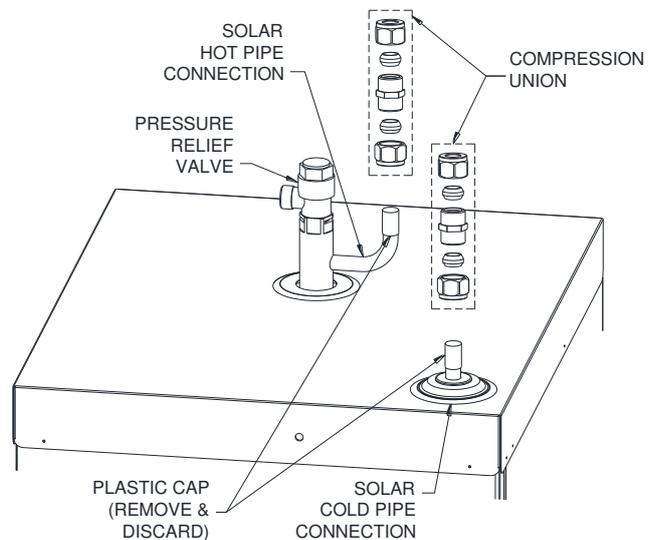
To connect the solar hot and solar cold pipes to the solar storage tank:

Solar hot pipe connection

- Remove the plastic cap from the solar hot inlet pipe end at the top of the solar storage tank.
- Undo the compression nut and olive from the compression union and fit over the solar hot pipe connection.
- Fit the $\frac{1}{2}$ " x $\frac{1}{2}$ " nipple from the compression union supplied to the solar hot inlet pipe end.
- Connect the solar hot pipe (flow from the collector) to the $\frac{1}{2}$ " x $\frac{1}{2}$ " nipple using the compression nut and olive supplied.

Solar cold pipe connection

- Remove the plastic cap from the solar cold outlet pipe end at the top of the solar storage tank.
- Undo the compression nut and olive from the compression union and fit over the solar cold pipe connection.
- Fit the $\frac{1}{2}$ " x $\frac{1}{2}$ " nipple from the compression union supplied to the solar cold outlet pipe end.
- Connect the solar cold pipe (flow to the collector) to the $\frac{1}{2}$ " x $\frac{1}{2}$ " nipple using the compression nut and olive supplied.



CONNECTIONS – ELECTRICAL

The power supply to the water heater must not be switched on until the solar storage tank is filled with water.

MEGGER READING

It is not mandatory to conduct a megger test on a plug in appliance, however if a megger test is conducted on this water heater, then the following should be noted.

⚠ Warning: This water heater contains electronic equipment and 500 V insulation tests must only be conducted between either active and earth or neutral and earth. An active to neutral test WILL damage the electronics.

An insulation test result of approximately 660 K Ω for this water heater is normal.

AS/NZS 3000 permits an insulation test result less than 1 M Ω where the appliance is approved to a Standard applicable to the appliance.

This model water heater is categorised as a 'stationary Class 1 motor operated appliance' and satisfies the requirements of AS/NZS 60335.1 for leakage current and electric strength. Therefore, this model water heater complies with the insulation resistance requirements of AS/NZS 3000.

ELECTRICAL CONNECTION

All electrical work and permanent wiring must be carried out by a qualified person and in accordance with the Wiring Rules AS/NZS 3000 and all local codes and regulatory authority requirements.

⚠ Warning: Temperature controllers or an EZiSET kit **must not** be fitted to the in-series gas booster as part of a solar water heater system because water at a temperature much higher than the controller or EZiSET setting can be delivered.

The water heater requires a 240 V AC, 50 Hz mains power supply for operation. The solar storage tank and in-series gas booster are each supplied with a 1.8 metre power cord to operate the solar control unit and gas booster. Two switched general purpose outlets (GPO) are required to be located within 1.2 metres of the installation. The GPOs must have a continuous power supply. The GPOs are required to be weatherproof if installed outdoors.

The power consumption of the water heater is:

Component	Power consumption	Comments
Solar controller	3 Watts	Constant load
Solar pump	115 Watts	Maximum load at solar heating cycle start-up (for approximately two (2) minutes)
	40 Watts	Average load during the solar heating cycle
Gas booster	44 Watts	820 – Burner on, anti-frost device inactive
	112 Watts	820 – Burner on, anti-frost device active

The water heater will only operate on a sine wave at 50 Hz. Devices generating a square wave cannot be used to supply power to the water heater.

HOT SENSOR LEAD

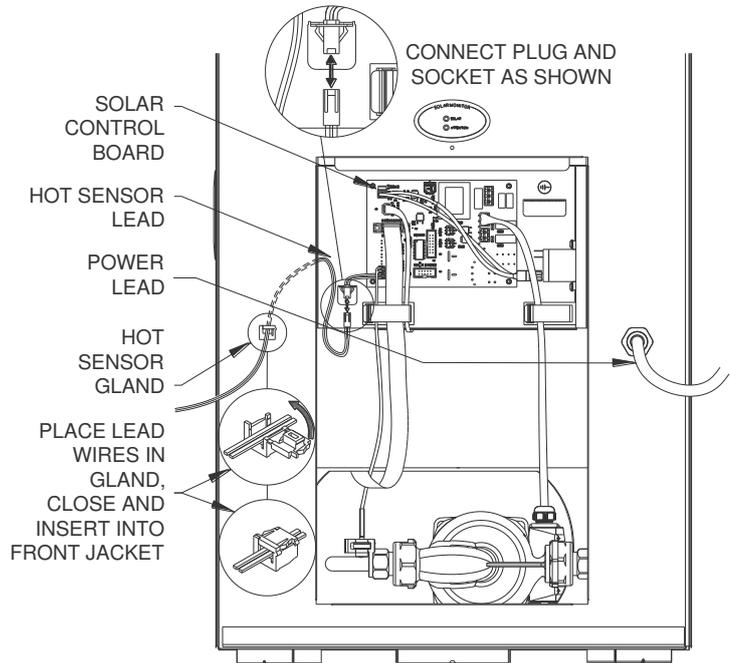
The plug on the hot sensor lead connected to the left hand side of the solar control board, located behind the front cover of the solar storage tank, is to be connected to the socket on the hot sensor from the solar collector.

To connect the hot sensor leads together:

- Feed the hot sensor lead from the solar collector through the jacket penetration, located to the left of the access cover of the solar storage tank
- Connect the plug on the hot sensor lead from the solar control board to the socket on the hot sensor lead from the solar collector.
- Place the gland around the hot sensor lead from the solar collector, no less than 300 mm from the sensor lead socket, close and lock the gland and insert into the jacket penetration.

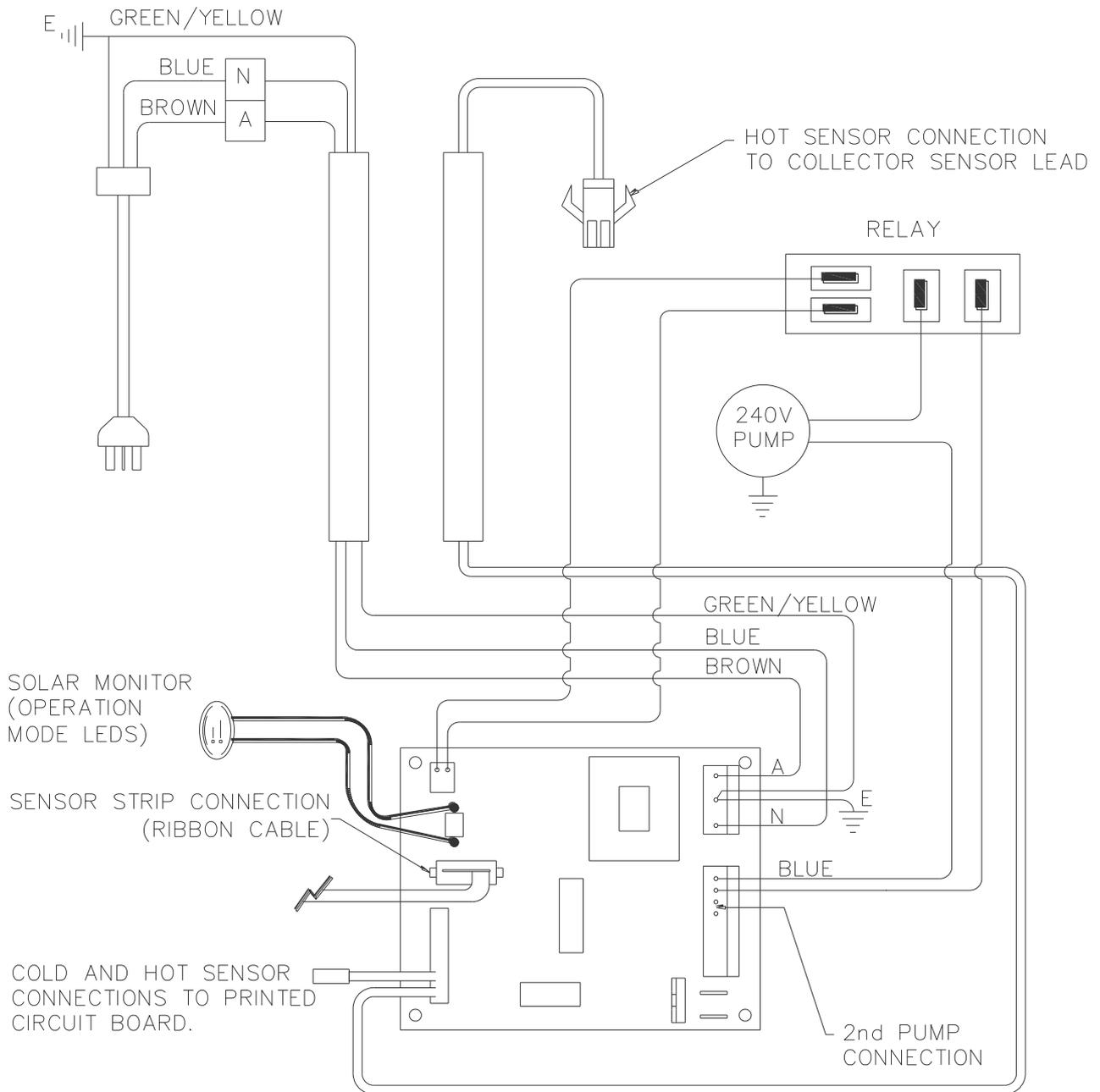
The 300 mm distance should leave sufficient excess lead inside of the water heater jacket.

Ensure the gland is placed on the hot sensor lead external to the water heater.



- Secure the hot sensor lead to the side of the solar storage tank using the cable tie mounts provided to prevent possible damage to the lead.
- Secure the hot sensor lead to the accessible insulated pipe work using the cable ties provided.

WIRING DIAGRAM



COMMISSIONING

TO FILL AND TURN ON THE WATER HEATER

The power supply to the water heater must not be switched on until the solar storage tank is filled with water.

To fill the solar storage tank with water and turn on the water heater:

- Open all of the hot water taps in the house (don't forget the shower).
- Open the cold water isolation valve fully on the cold water line to the water heater.
Air will be forced out of the taps.
- Close each tap as water flows freely from it.
- Check the pipe work for leaks.
- Open the gas isolation valve fully.
- Check the gas pipe work for leaks.
- Plug in the solar storage tank and in-series gas booster at the power outlets.
- Commission the solar circuit (refer to "Solar Circuit" on page 45).
- Switch on the electrical supply to each of the solar storage tank and in-series gas booster at the power outlets.

The power outlet must be switched on for the solar controls to operate and solar gain to be achieved and for the in-series gas booster to operate and have its frost protection activated.

- Open a hot tap.
The in-series gas booster will operate automatically.
- Check to ensure the flow from each connected hot tap is sufficient to operate the in-series gas booster.
The minimum operating flow rate for all models is 2.0 litres per minute.
- Check the gas inlet and burner gas pressure of the in-series gas booster (refer to "Gas Inlet Pressure" on page 56 and "Burner Gas Pressure" on page 57).
- Check and if required adjust the preset outlet temperature setting of the in-series gas booster.
Refer to "Preset Outlet Temperature Setting" on page 59.

Explain to the householder or a responsible officer the functions and operation of the solar water heater.

⚠ Warning: Upon completion of the installation and commissioning of the water heater, leave this guide with the householder or a responsible officer. **DO NOT** leave this guide inside of the cover of the water heater, as it may interfere with the safe operation of the water heater or ignite when the water heater is turned on.

If it is necessary to turn off the water heater on completion of the installation, such as on a building site or where the premises is vacant, follow the procedure "To Turn Off the Water Heater" on page 61.

SOLAR CIRCUIT

Commissioning of the Solar Circuit

It is necessary to commission and check the operation of the solar circuit as part of the installation. The water heater is supplied charged with closed circuit fluid.

The commissioning procedure includes checking the:

- circulation of closed circuit fluid through the solar circuit.
- drain back function of the solar circuit.
- solar circuit under circulation to ensure there are no leaks.
- level of the closed circuit fluid.

Note: During the commissioning procedure, it **WILL BE** necessary to drain a quantity of the closed circuit fluid from the heat exchanger, to ensure the fluid is at the optimum level to maximise solar gain.

It should not be necessary to add to the level of closed circuit fluid unless there is a significant leak in the solar pipe work and closed circuit fluid has been discharged.

Additional Equipment

Additional equipment will be required for the commissioning and checking of the solar circuit. This includes checking the closed circuit fluid level and conducting a drain back test. The following equipment is required:

- a 1500 mm long x 6 mm (1/4") diameter clear hose (closed circuit fluid level hose).
- a suitable plug for one end of the hose.
- suitable tape to affix the hose to the side of the solar storage tank.
- a torch to illuminate the working area under the heat exchanger and storage tank cylinder.
- a non-permanent marker.

Closed Circuit Fluid

The water heater is supplied charged with closed circuit fluid and it is not necessary to add further closed circuit fluid to the system. If the closed circuit fluid has been completely drained or discharged from the solar circuit and needs to be replaced, then the amount to be added is:

- 4.5 litres of concentrate, mixed with
- 4.5 litres of water.

It is necessary to undertake the solar circuit commissioning procedure if the closed circuit fluid has been replaced.

The closed circuit fluid contains food grade additives (rust inhibitor, anti-freeze agent, colour) and is harmless to the environment. However, it is good practice to recover any excess closed circuit fluid and remove from site for appropriate disposal.

⚠ Warning: Although non-toxic, the following first aid advice and procedures should be followed if the closed circuit fluid concentrate comes into human contact or is spilt:

- Swallowed - give milk or water and seek medical attention.
- Eyes - wash with running water.
- Skin - remove contaminated clothing and wash skin with water and soap.
- Inhaled - seek fresh air, rest and keep warm.
- Spilt - immediately remove contaminated clothing, stop leak source, absorb with a dry agent and eliminate any ignition sources nearby.

⚠ PRE-COMMISSIONING WARNINGS

- It is recommended to conduct the solar circuit commissioning procedure with the solar collectors covered with an opaque material, otherwise during the commissioning and checking procedure of the solar circuit, the closed circuit fluid may experience solar gain as it passes through the solar collectors. This will increase both the temperature and pressure of the closed circuit fluid and vapour inside of the solar circuit.
- The electrical supply must be switched off before the solar circuit is opened either at the solar circuit relief valve or at the compression nut on either of the solar hot or solar cold pipes at the top of the solar storage tank.
- If it is necessary to open the solar circuit at the solar circuit relief valve or at the compression nut on either of the solar hot or solar cold pipes at the top of the solar storage tank, then care must be taken so as not to be scalded by either the closed circuit fluid or the vapour escaping from the solar circuit.

Pre-Commissioning Notes

- Before commencing the solar circuit commissioning procedure, check the solar pipe work to ensure:
 - there is a continuous fall from the solar collectors to the solar storage tank of a minimum 5° (1 in 10 grade).
 - the maximum recommended pipe length is not exceeded.
 - the maximum height from the base of the solar storage tank to the solar collectors is not exceeded.

Rectify the solar pipe work if there is either insufficient fall or not a continuous fall of a minimum 5° from the solar collectors to the solar storage tank or if either of the maximum pipe length or maximum height of the system has been exceeded, before commencing the solar circuit commissioning procedure. Refer to “[Pipe Lengths](#)” on page 32.
- The solar collectors will gain a high level of heat during periods of solar radiation. If the solar pump is activated during a period of high solar radiation and the solar collectors have not been covered, the initial flow of closed circuit fluid will absorb this heat and a rumbling sound may be heard. This is normal and the solar circuit will achieve a stable operating condition once full flow through the solar circuit is established.
- The solar pump is set on the speed setting 3. This speed setting must not be adjusted. The solar control unit automatically controls and adjusts the speed of the pump to maximise solar contribution. Manual adjustment of the speed dial setting may result in the system not operating correctly or efficiently.

Commissioning the Solar Circuit

To commission and check the solar circuit:

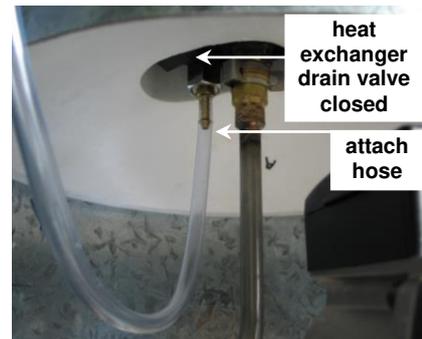
1. Switch off the electrical supply at the power outlets to the solar storage tank and in-series gas booster.
If the pump has been operating, wait five minutes to allow the drain back of the closed circuit fluid in the solar circuit.
2. Cover the solar collectors with an opaque material to prevent solar gain during the commissioning process.
3. Remove the screw from the front jacket securing the lower front cover in position and remove the cover from the solar storage tank.

Attach Closed Circuit Fluid Level Hose

4. Attach the clear hose to the solar circuit.

To attach the hose:

- Ensure the heat exchanger drain valve is closed.
The heat exchanger drain valve is located in the centre on the underside of the cylinder, behind the lower front cover of the solar storage tank.
- Attach one end of the hose to the hose tail connection.
- Plug the free end of the hose.
- Affix the hose securely in a vertical orientation to the front of the solar storage tank using tape, adjacent to the text, "MINIMUM FLUID LEVEL WITH PUMP OPERATING" and ensure there are no kinks in the hose.



5. Disconnect the drain line from the solar circuit relief valve at the top of the solar storage tank. Remove the spring clip from the solar circuit relief valve and remove the valve.

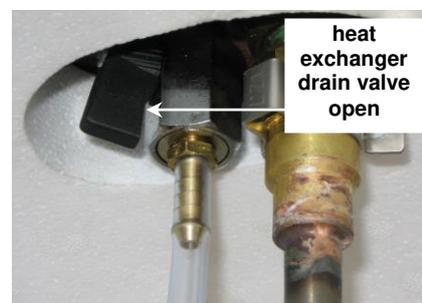
⚠ Warning: The solar circuit may be under pressure. Take care when removing the solar circuit relief valve, as a sudden discharge of pressurised hot vapour may be experienced. This discharge will create a sharp sound of vapour being released.



6. Open the heat exchanger drain valve and remove the plug from the end of the hose.

The closed circuit fluid will flood the hose to the static level of the closed circuit fluid inside of the heat exchanger.

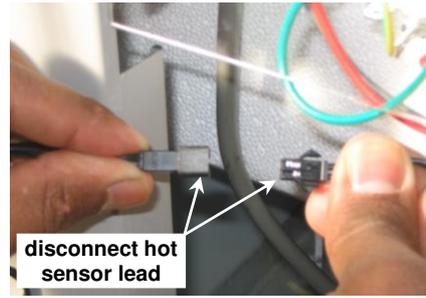
7. Mark the static level of the closed circuit fluid on the side of the solar storage tank with a non-permanent marker.



Solar Circuit Circulation

8. Disconnect the hot sensor lead from the solar control board inside of the lower front cover of the solar storage tank.

It is important, at the end of this procedure when the commissioning and checking of the solar circuit is complete, **to reconnect the hot sensor lead**, otherwise when the electrical supply is switched on, the solar pump will deactivate after one hour and the solar control unit will then enter a fault mode and no solar gain will be achieved.



9. Switch on the electrical supply at the power outlet to the solar storage tank.

⚠ Warning: Take care not to enter the area inside the solar storage tank behind the lower front cover whilst the power is on as the electrical circuit will be live.

The red LED on the solar monitor label, located above the lower front cover opening, will start flashing.

The pump will activate and commence pumping closed circuit fluid around the solar circuit.

The level of the closed circuit fluid in the clear hose will slowly drop to the dynamic operating level.

Allow the pump to operate for three (3) minutes (one or two collector systems) to allow the solar circuit to fill with closed circuit fluid and stabilise.

Note: The solar pump will operate for one hour with the hot sensor lead disconnected, before automatically turning itself off (refer to step 12).

10. Check the closed circuit fluid is circulating around the solar circuit.

To check circulation:

- Listen for the trickling sound of the closed circuit fluid returning into the heat exchanger by placing your ear against the side toward the top of the solar storage tank.

If the fluid is circulating around the solar circuit, a trickling sound will be heard as the fluid returns back into the heat exchanger.

If no trickling sound is heard, check:

- ♦ the hot sensor lead is disconnected at the solar storage tank.

If connected, disconnect the hot sensor lead at the solar storage tank (refer to step 8).

⚠ Warning: Switch off the electrical supply at the power outlet to the solar storage tank before entering the area inside the solar storage tank behind the lower front cover.

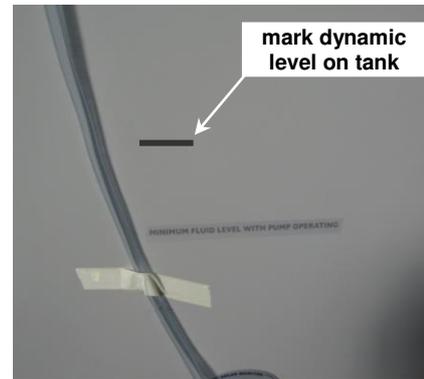
- ♦ there is no leakage from the solar circuit. It is important to check all of the solar pipe work, including in the roof space and on the roof.

If leaking, rectify any leaks in the solar circuit.

- ♦ the height from the base of the storage tank to the top of the collectors has not exceeded the maximum allowable height.
- ♦ the length of solar hot and solar cold pipes has not exceeded the maximum recommended pipe length.

If the maximum allowable height or the maximum recommended pipe length has been exceeded, it may be necessary to relocate the solar collectors to either a lower level or closer to the solar storage tank, or relocate the solar storage tank closer to the solar collectors. Refer to “**Pipe Lengths**” on page 32.

11. Mark the dynamic level of the closed circuit fluid in the hose on the side of the solar storage tank with a non-permanent marker when satisfied the solar circuit circulation is operating satisfactorily.
12. If the procedure to check the solar circuit circulation is not complete before the pump has automatically turned off, then:
 - switch off the electrical supply at the power outlet to the solar storage tank.
 - recommence this procedure from [step 9](#).



Drain Back Function

13. Switch off the electrical supply at the power outlet to the solar storage tank.

The red LED on the solar monitor label will stop flashing.

The pump will deactivate.

The closed circuit fluid will drain back down to the heat exchanger and the level of the closed circuit fluid in the clear hose will rise.

Wait three (3) minutes to allow the drain back of the closed circuit fluid in the solar circuit.

14. Note the level of the closed circuit fluid in the fluid level hose.

The closed circuit fluid should drain back to the original static level.

If the closed circuit fluid does not drain back completely to this level, then check:

- there is a continuous fall of a minimum 5° (1 in 10 grade) in the solar pipe work from the solar collectors to the solar storage tank.
- the solar collectors have an inclination of not less than 10°.

(refer to [“Solar Collector Location”](#) on page 30)
- the connectors on the inlet and outlet of the collectors are orientated downwards to ensure complete drain back of the closed circuit fluid from the solar collectors.

If necessary, rectify the:

- solar pipe work if there is either insufficient fall or not a continuous fall in the pipe work.
- solar collector inclination if it is less than 10°.
- orientation of the connectors downwards if they are not orientated correctly.

Recheck the drain back function of the solar circuit by repeating [step 7](#) and recommencing this procedure from [step 9](#).

Closed Circuit Fluid Level

15. Measure the distance from the text marking “MINIMUM FLUID LEVEL WITH PUMP OPERATING” to the closed circuit fluid dynamic level marked on the side of the solar storage tank during step 11.

The correct closed circuit fluid dynamic level for efficient operation of the system when the pump is operating, is between the “MINIMUM FLUID LEVEL WITH PUMP OPERATING” text marking on the side of the solar storage tank and 150 mm above this mark.

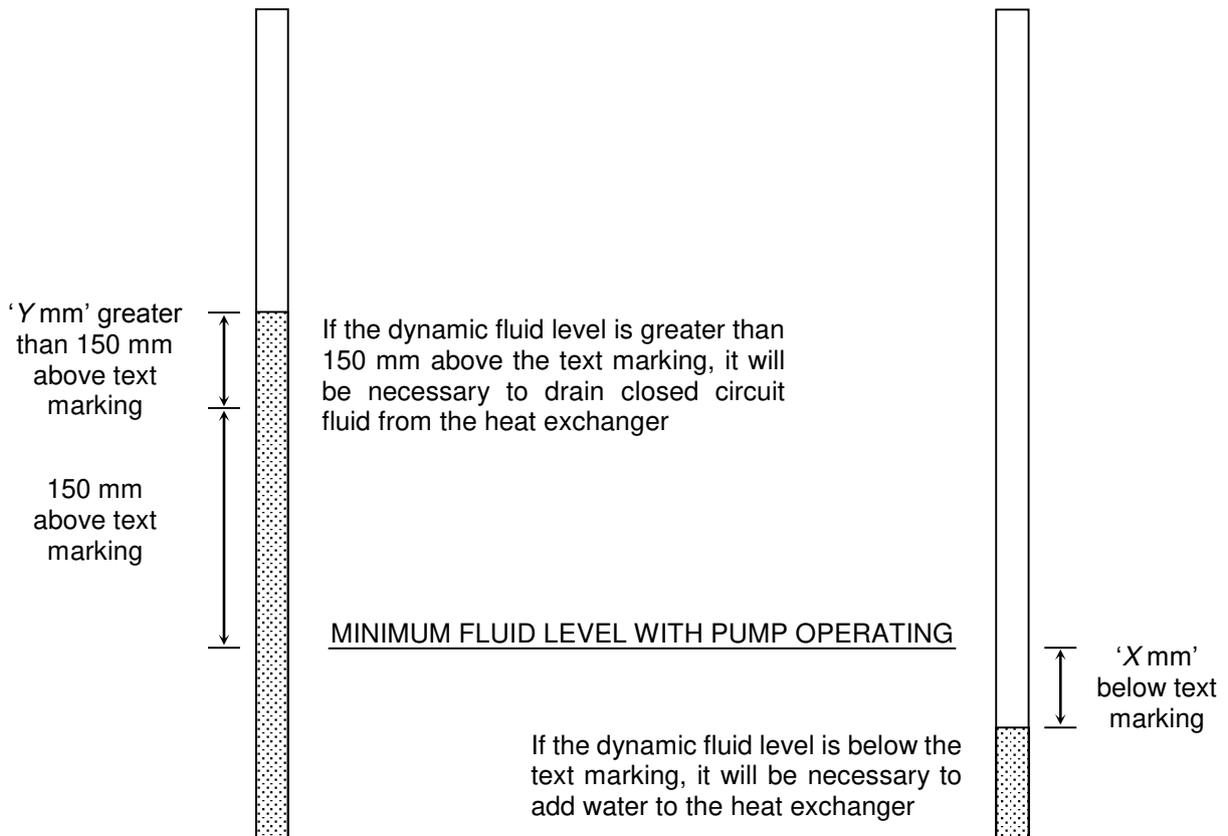
- If the closed circuit fluid dynamic level marked on the side of the solar storage tank during step 11 is greater than 150 mm above the text marking, it will be necessary to drain closed circuit fluid from the heat exchanger.

It is preferred to obtain a closed circuit fluid dynamic level close to and above or level with the “MINIMUM FLUID LEVEL WITH PUMP OPERATING” text marking on the side of the solar storage tank.

- If the closed circuit fluid dynamic level is below the text marking, it will be necessary to add water to the heat exchanger to top up the level of closed circuit fluid.

There is sufficient closed circuit fluid concentrate in the solar circuit heat exchanger such that only water needs to be added to the system if it is required to top up the level of closed circuit fluid.

Note: The dynamic level of the closed circuit fluid, upon the completion of commissioning, must not be less than the “MINIMUM FLUID LEVEL WITH PUMP OPERATING” text marking on the side of the solar storage tank or greater than 150 mm above this mark.



16. Determine the correct amount of water to be added to or closed circuit fluid to be drained from the heat exchanger if the dynamic level is either below the text marking “MINIMUM FLUID LEVEL WITH PUMP OPERATING” or more than 150 mm above this mark.

Each 100 mm of fluid level height is equivalent to 730 ml (0.73 litres) of closed circuit fluid.

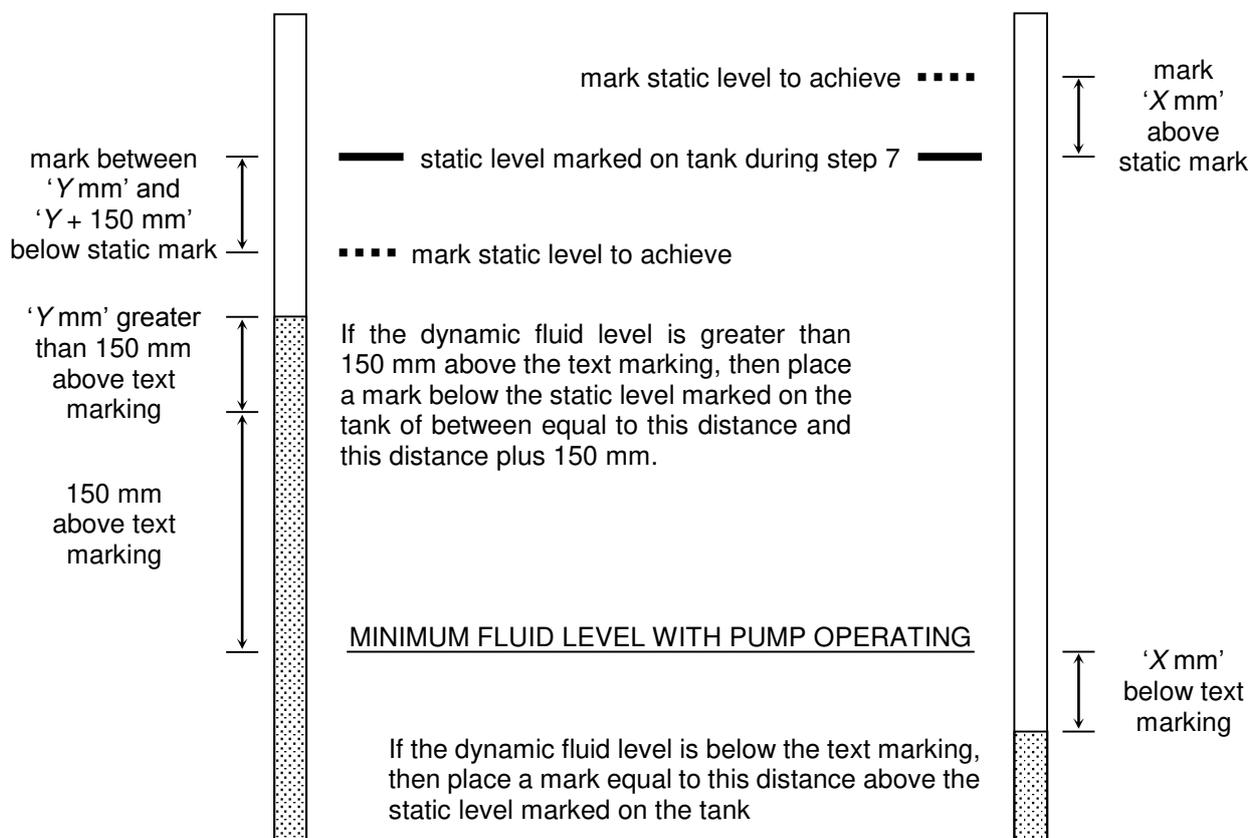
50 mm	0.37 litres	250 mm	1.83 litres	450 mm	3.29 litres
100 mm	0.73 litres	300 mm	2.19 litres	500 mm	3.65 litres
150 mm	1.10 litres	350 mm	2.56 litres	550 mm	4.02 litres
200 mm	1.46 litres	400 mm	2.92 litres	600 mm	4.38 litres

- Mark the required closed circuit fluid level to be obtained on the side of the solar storage tank with a non-permanent marker beside the clear hose, in relation to the static level marked on the side of the solar storage tank during step 7.

It is preferred to obtain a closed circuit fluid dynamic level close to and above or level with the “MINIMUM FLUID LEVEL WITH PUMP OPERATING” text marking on the side of the solar storage tank.

E.g.: If the dynamic level is 70 mm below the text marking, then place a mark 70 mm above the static level marked on the side of the solar storage tank in step 7. It would be necessary to add just over half a litre (510 ml) of water to the heat exchanger.

E.g.: If the dynamic level is 180 mm above the text marking, then place a mark at least 30 mm, but no more than 180 mm, below the static level marked on the side of the solar storage tank. It would be necessary to drain between 220 ml and 1300 ml of closed circuit fluid from the heat exchanger.



17. Measure into a container the amount of water to be added to top up the level of the closed circuit fluid in the heat exchanger if required.

To add water to the closed circuit fluid:

- If not already removed, disconnect the drain line and remove the spring clip from the solar circuit relief valve at the top of the solar storage tank and remove the valve (refer to step 5).

⚠ Warning: The solar circuit may be under pressure. Take care when removing the solar circuit relief valve, as a sudden discharge of pressurised hot vapour may be experienced. This discharge will create a sharp sound of vapour being released.

- Undo the compression nut on the solar cold pipe at the top of the solar storage tank and remove the pipe work from the fitting.
- Place a funnel in the solar cold connection fitting at the top of the solar storage tank.
- Add water slowly through the funnel until the level of fluid in the hose is at the desired level as marked on the solar storage tank.

Note: It may be necessary to either lift the funnel slightly to allow air to escape around the funnel whilst filling.

- Remove the funnel from the solar cold connection fitting.
- Position the solar cold pipe correctly in its fitting and tighten the compression nut.

18. Drain closed circuit fluid from the heat exchanger if required.

To drain closed circuit fluid:

- Place the end of the solar fluid hose into a graduated volumetric container and drain closed circuit fluid until the calculated volume of fluid has been drained or the level of fluid in the hose is at the desired level as marked on the solar storage tank.

It may be necessary to drain off the closed circuit fluid in small amounts, raising the hose back to the top of the solar storage tank and noting the level of the closed circuit fluid in the clear hose each time, so as not to drain below the desired level.

Note: The closed circuit fluid contains food grade additives (rust inhibitor, anti-freeze agent, colour) and is harmless to the environment. However, it is good practice to recover any excess fluid and remove from site for appropriate disposal.

- Re-affix the hose to the same location on the side of the solar storage tank.

19. If water has been added to or closed circuit fluid has been drained from the heat exchanger, recommence this procedure from step 9.

Checking the Solar Circuit for Leaks

20. Close the heat exchanger drain valve.
21. Refit the solar circuit relief valve, orientating the valve outlet to the rear of the solar storage tank. Secure with the spring clip. Reconnect the drain pipe to the valve.
22. Switch on the electrical supply at the power outlet to the solar storage tank.



⚠ Warning: Take care not to enter the area inside the solar storage tank behind the lower front cover whilst the power is on as the electrical circuit will be live.

The red LED on the solar monitor label will start flashing and the pump will activate and commence pumping fluid around the solar circuit.

Note: The level of the closed circuit fluid in the clear hose will not change, as the heat exchanger drain valve has been closed.

Allow the pump to operate for three (3) minutes to allow the solar circuit to stabilise and fill with closed circuit fluid.

Note: The solar pump will operate for one hour with the hot sensor lead disconnected, before automatically turning itself off. Refer to [step 24](#).

23. Check the solar pipe work and collector unions for leaks whilst the pump is operating and the solar circuit is at its working pressure. It is important to check all of the solar pipe work, including in the roof space and on the roof.
24. If the procedure to check the solar pipe work for leaks is not complete before the pump has automatically turned off, then:
 - switch off the electrical supply at the power outlet to the solar storage tank.
 - recommence this procedure from [step 22](#).
25. Switch off the electrical supply at the power outlet to the solar storage tank.

The red LED on the solar monitor label will stop flashing and the pump will deactivate.

The closed circuit fluid will drain back down to the heat exchanger.

26. Rectify any leaks in the solar pipe work and collector unions.

If brazing is required to fix any leaks, then it is necessary to remove the solar circuit relief valve ([refer to step 5](#)).

⚠ Warning: The solar circuit may be under pressure. Take care when removing the solar circuit relief valve, as a sudden discharge of pressurised hot vapour may be experienced. This discharge will create a sharp sound of vapour being released.

27. If minor leaks have been rectified, recommence this procedure from [step 22](#). If a major leak has been rectified, recommence this procedure from [step 5](#).

Remove Closed Circuit Fluid Level Hose

28. Remove the clear hose from the solar storage tank when satisfied the commissioning procedure is complete.

To remove the hose:

- Ensure the heat exchanger drain valve is closed.
- Remove the hose from the side of the storage tank and place the end into a container to collect the closed circuit fluid in the hose.
- Replace the plug into the free end of the hose and lay the hose flat on the ground.
- Loosen the hose clamp, if fitted, and carefully remove the hose and hose clamp from the heat exchanger drain valve fitting, ensuring there is no spillage of any remaining closed circuit fluid.



Clean up any spillage of closed circuit fluid.

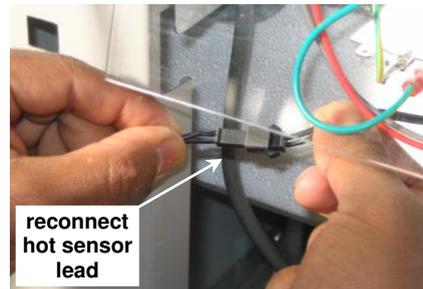
- Place the open end of the hose into the container and recover the remainder of the closed circuit fluid from the hose.

Note: The closed circuit fluid contains food grade additives (rust inhibitor, anti-freeze agent, colour) and is harmless to the environment. However, it is good practice to recover any excess closed circuit fluid and remove from site for appropriate disposal.

Completing the Commissioning of the Solar Circuit

29. Reconnect the hot sensor plug into the hot sensor connection socket on the control board located behind the lower front cover.

It is important to reconnect the hot sensor lead, otherwise when the electrical supply is switched on, the solar pump will deactivate after one hour and the solar control unit will then enter a fault mode, will not operate and no solar gain will be achieved.



30. Replace the lower front cover of the solar storage tank and secure by refitting the screw into the lower front jacket.
31. Clean off the marks made on the side of the solar storage tank.
32. Remove the covers from the solar collectors.
33. Switch on the electrical supply at the power outlet to the solar storage tank.

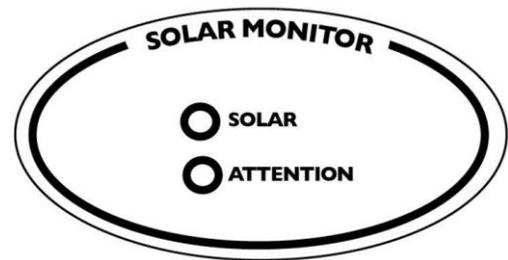
DIAGNOSTIC FEATURES OF THE SOLAR CONTROLLER

The solar storage tank incorporates a solar monitor which is connected to the solar control module by a ribbon cable. The solar monitor is located above the lower front cover and houses both a green and a red LED.

The green LED, marked “Solar”, indicates the current operational mode of the solar water heater and the red LED, marked “Attention”, indicates a fault mode.

The green LED will emit either a constant glow or a series of flashes, with a 2 second interval between each series.

The red LED will emit a series of flashes, with a two (2) second interval between each series, only if there is a particular fault condition with the system.



The modes are:

Flashes	Operational Modes	Flashes	Fault Modes
solid green (remains on)	Standby mode		
		1 x red	Hot sensor in collector – open circuit
2 x green	Flooding solar circuit	2 x red	Hot sensor in collector – short circuit
3 x green	Pump flow control	3 x red	Cold sensor – open or short circuit
4 x green	Pump flow established	4 x red	Top three tank thermistors – open or short circuit
5 x green	Tank at maximum temperature	5 x red	Sensor strip plugged into incorrect port on printed circuit board (PCB)
no green (remains off)	Call for service	6 x red	No heating fluid flow through collectors

If the power supply to the water heater is on and the green LED is off or the red LED is flashing, this indicates there is a fault with the water heater. The red LED may emit up to six (6) flashes in each series of flashes. Count the number of flashes and phone Rheem Service or their nearest Accredited Service Agent to arrange for an inspection.

GAS INLET PRESSURE

IMPORTANT - CHECK the gas supply pressure at the inlet to the water heater with the water heater and all other gas burning appliances in the premises operating (burners alight). The minimum gas supply pressure is:

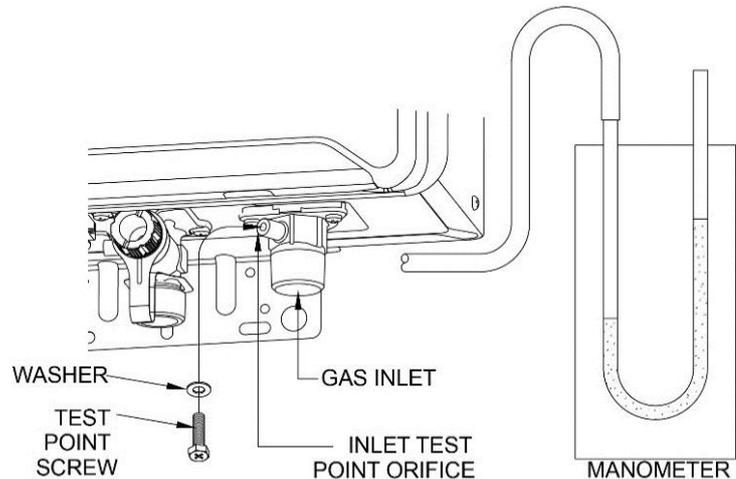
Natural Gas	1.13 kPa
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If this minimum cannot be achieved, it may indicate the meter or the gas line to the water heater is undersized. It is important to ensure that an adequate gas supply pressure is available to the water heater when other gas burning appliances, on the same gas supply, are operating.

Gas Inlet Test Point Pressure

To check the gas inlet pressure:

1. Close any hot taps and ensure the burners are not operating.
2. Close the gas isolation valve at the gas inlet to the water heater.
3. Locate the gas inlet test point on the gas connection to the water heater.
 - Remove the test point screw and washer from the test point orifice.
 - Connect the manometer.
4. Open the gas isolation valve fully at the gas inlet to the water heater.
5. Observe the gas pressure reading on the manometer.



If the manometer reading is between the minimum and maximum gas pressure ratings on the rating label, no adjustment is required.

If the manometer reading is below the minimum gas pressure rating on the rating label, then either the gas pipe to the water heater is undersized and needs to be rectified or adjustment is required at the gas regulator.

If the manometer reading is above the maximum gas pressure ratings on the rating label, then adjustment is required at the gas regulator.

6. Switch on the electrical supply at the power outlet to the water heater, if it is not already switched on.
7. Open a hot tap fully and ensure the burners are fully ignited.

It may be necessary to open a second tap.
8. Turn on all other gas burning appliances in the house which are on the same gas supply.
9. Observe the gas pressure reading on the manometer.

If the manometer reading is between the minimum and maximum gas pressure ratings on the rating label, no adjustment is required.

If the manometer reading is below the minimum gas pressure rating on the rating label, then either the gas pipe to the water heater is undersized and needs to be rectified or adjustment is required at the gas regulator.

If the manometer reading is above the maximum gas pressure ratings on the rating label, then adjustment is required at the gas regulator.

10. Turn off the other gas burning appliances in the house.
11. If an adjustment was made during Step 9, repeat this procedure from Step 5.

12. Close the hot tap(s).
13. Close the gas isolation valve at the inlet to the water heater.
14. Remove the manometer and refit and tighten the test point screw and washer.
15. Open the gas isolation valve fully at the gas inlet to the water heater.
16. Open a hot tap again so the burners ignite.
17. Test for gas leaks.
18. Close the hot tap.

BURNER GAS PRESSURE

It is necessary to check the burner gas pressure at both the minimum and maximum operational settings. To check and if necessary adjust the operational gas pressures, the electrical supply to the in-series gas booster must be switched on, the burners ignited and hot water must be flowing from a hot tap.

⚠ Warning: The removal of the front panel will expose 240 volt wiring. Take care not to touch wiring terminals.

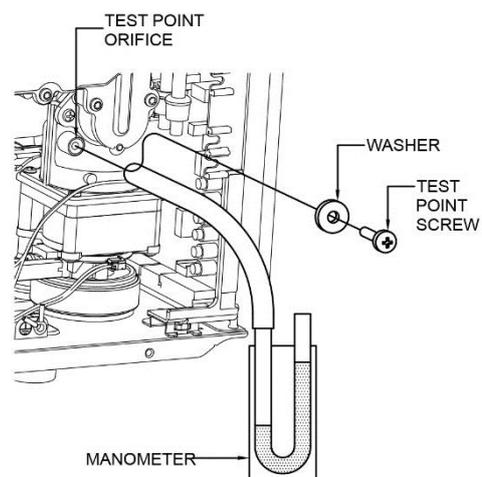
Note: The temperature of the water entering the in-series gas booster must be below 58°C, otherwise the gas burners will not ignite and the operational gas pressures cannot be measured.

Refer to “[Minimum test point gas pressure](#)” on page 57 and “[Maximum test point gas pressure](#)” on page 58.

Minimum test point gas pressure

Refer to the rating label on the water heater for the minimum test point gas pressure.

1. Close any hot taps and ensure the burners are not operating.
2. Switch off the electrical supply at the power outlet to the water heater.
3. Remove the top and bottom cover strips to gain access to the front panel screws by pressing on the two ridged finger points and gently pulling forward.
4. Remove the screws holding the front panel to the jacket.
5. Gently disengage the front panel and pull forward to remove from the water heater.
6. Locate the burner pressure test point on the main burner manifold.
 - Remove the test point screw and washer from the test point orifice.
 - Connect the manometer.
7. Switch on the electrical supply at the power outlet to the water heater.
8. Open the gas isolation valve fully at the gas inlet to the water heater, if not already open.
9. Open a hot tap slowly until the burners ignite.



10. Press and hold down the MIN button and observe the reading on the manometer.

“1L” is shown on the controller display.

11. Release the MIN button.

If the manometer reading observed in step 10 agrees with the rating label, no further adjustment is required.

12. To adjust, press and hold down the adjuster button.

“LH” is shown on the controller display.

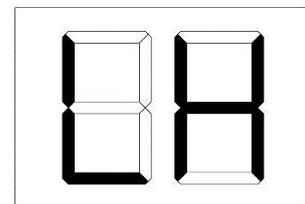
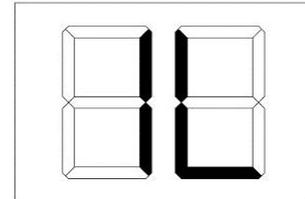
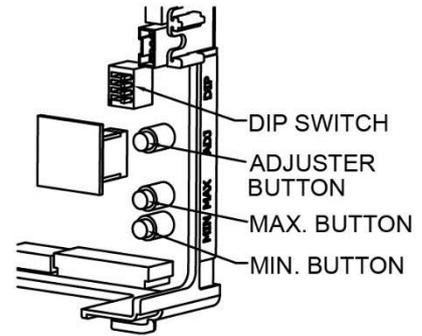
Note: The adjuster button must be held down continuously through steps 12 to 14.

13. Press the MIN button and observe the reading on the manometer.

Note: While the MIN button is pressed, the gas pressure will at first increase then decrease, cycling between an upper gas pressure limit (59 on the LED display) and a lower gas pressure limit (01 on the LED display).

14. Release the MIN button when the reading on the manometer agrees with the rating label.

15. Release the adjuster button.



Notes:

- If the burners extinguish and an error code 11 or 12 starts to flash on the LED display:
 - release the MIN and adjuster buttons
 - close the hot tap
 - clear the error code (refer to “Clearing Error Code” on page 59)
 - recommence the procedure from Step 9.
- If the adjuster button is released before Step 14, clear any error code (if displayed) and recommence the procedure from Step 9.

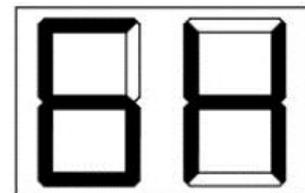
Maximum test point gas pressure

Refer to the rating label on the water heater for the maximum test point gas pressure.

Follow Steps 9 to 15 of the “Minimum test point gas pressure” procedure on page 57, but open the hot tap fully and use the MAX button instead of the MIN button. It may be necessary to open two hot taps fully, depending upon the flow rate from the taps and the incoming cold water temperature.

Notes:

- In Step 10, “6H” will be shown on the LED display.
- In Step 13 While the MAX button is pressed, the gas pressure will at first increase then decrease, cycling between an upper gas pressure limit (39 on the LED display) and a lower gas pressure limit (01 on the LED display).



After setting the minimum and maximum test point gas pressures:

- Close the hot tap.
- Remove the manometer and refit and tighten the test point screw and washer.
- Open a hot tap again so the burners ignite.
- Test for gas leaks.
- Close the hot tap.
- Switch off the electrical supply at the power outlet to the water heater.
- Refit the front panel and screws to the water heater.
- Refit the cover strips to the top and bottom of the front panel by inserting the two posts into the two recesses and gently pushing into position.

Clearing Error Code

If an error code does appear on the LED display during the commissioning process, it will be necessary to clear the error in order to complete the installation.

To clear an error code:

- switch off the electrical supply at the power outlet to the water heater
- check the gas isolation valve at the gas inlet to the water heater is fully open
- wait five (5) minutes
- switch on the electrical supply at the power outlet to the water heater

PRESET OUTLET TEMPERATURE SETTING

The factory preset outlet temperature setting of the Rheem 874820 model in-series gas booster is 60°C.

Note: AS 3498 requires that a water heater provides the means to inhibit the growth of Legionella bacteria in potable water. This water heater has an in-series gas booster which can satisfy this AS 3498 requirement provided the gas booster is energised, the booster preset outlet temperature setting is 70°C or higher and a remote temperature controller or an EZiSET kit is not used.

Refer to [“To Check Or Adjust The Preset Outlet Temperature Setting”](#) on page 59.

Note: Consideration must be given to the delivery temperature to any ablution and public areas such as a bathroom, ensuite or public amenities. Refer to [“Hot Water Delivery”](#) on page 24 and to [“Schematics of Two Temperature Zones Using A Temperature Limiting Device”](#) on page 24.

TO CHECK OR ADJUST THE PRESET OUTLET TEMPERATURE SETTING

The temperature setting will be displayed on the LED display. The preset outlet temperature settings are:

- 874820 model 38°C, 40°C, 42°C, 43°C, 48°C, 50°C, 55°C, 60°C, 65°C, 70°C, 75°C

It is necessary to have the electrical supply to the water heater switched on during stages of checking or adjusting the preset outlet temperature setting procedure.

⚠ Warning: The removal of the front panel will expose 240 volt wiring. Take care not to touch wiring terminals. The adjustment must be carried out by a qualified person.

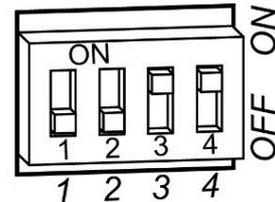
⚠ Warning: This procedure will involve the adjustment of dip switches. Adjustment of a dip switch should only be made with an insulated tool.

To check or adjust the preset outlet temperature setting:

1. Switch off the electrical supply at the power outlet to the water heater.
2. Remove the top and bottom cover strips to gain access to the front panel screws by pressing on the two ridged finger points and gently pulling forward.
3. Remove the screws holding the front panel to the jacket.
4. Gently disengage the front panel and pull forward to remove from the water heater.
5. Close the cold water isolation valve at the inlet to the water heater.
6. Switch on the electrical supply at the power outlet to the water heater.

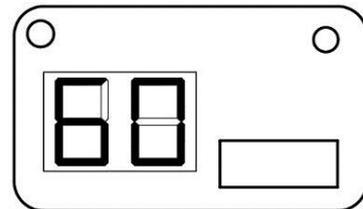
Note: Wait five (5) seconds for the electronic system to initialise.

7. Switch DIP Switches 3 and 4 to the on (up) position on the PCB.



The current preset outlet temperature setting will show on the LED display

If the temperature displayed on the LED display is the desired preset outlet temperature setting, then proceed to step 9, as no further adjustment is necessary.



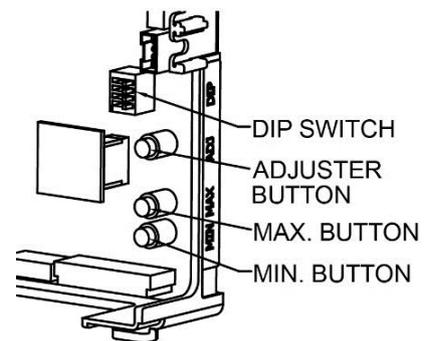
8. Press the MAX button to increase or the MIN button to decrease the preset outlet temperature setting.

Each press of the MAX or MIN button will increase or decrease the preset temperature by one increment.

The MAX and MIN buttons are located below the DIP switches and adjuster button.

874820 model

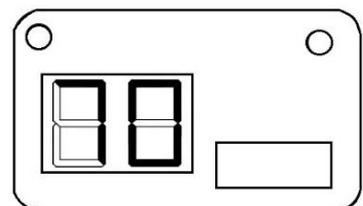
The increments are 38°C, 40°C, 42°C, 43°C, 48°C, 50°C, 55°C, 60°C, 65°C, 70°C, 75°C.



9. Switch DIP SWITCHES 3 and 4 to the off (down) position.

The LED display will go blank.

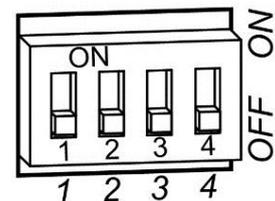
Note: Wait five (5) seconds for the setting to be saved. The preset outlet temperature setting is now set.



10. Switch off the electrical supply at the power outlet to the water heater.

11. Refit the front panel and screws to the water heater.

12. Refit the cover strips to the top and bottom of the front panel by inserting the two posts into the two recesses and gently pushing into position.



13. Open the cold water isolation valve fully at the inlet to the water heater.

14. Switch on the electrical supply at the power outlet to the water heater.

TO TURN OFF THE WATER HEATER

If it is necessary to turn off the water heater on completion of the installation, such as on a building site or where the premises is vacant, then:

- Switch off the electrical supply to the solar storage tank and in-series gas booster at the power outlets (refer to note below).
- Close the gas isolation valve at the inlet to the water heater.
- Close the cold water isolation valve at the inlet to the water heater.
- Drain the in-series gas booster if there is a risk of freezing conditions occurring (refer to [“Draining The Water Heater”](#) on page 62).

Notes:

- The frost protection system of the in-series gas booster will be rendered inoperable if electrical power is not available at the gas booster.
- Damage caused by freezing due to the unavailability of power at the in-series gas booster is not covered by the Rheem warranty (refer to [“Terms of the Rheem Warranty”](#) on page 66).
- If the power has been switched off to the in-series gas booster and there is a risk of freezing, then it is necessary to drain the gas booster (refer to [“Draining the Water Heater”](#) on page 62).

DRAINING THE WATER HEATER

GAS BOOSTER WATER HEATER

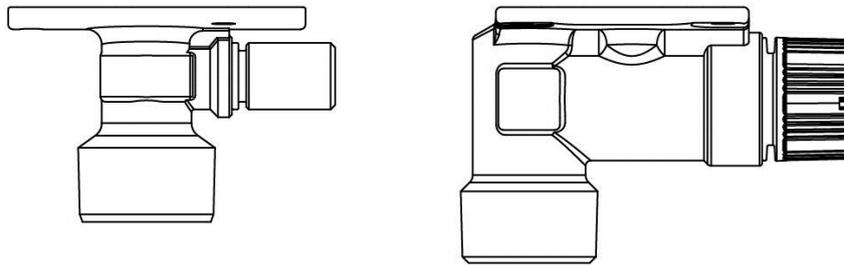
To drain the in-series gas booster:

- Turn off the water heater (refer to “To Turn Off The Water Heater” on page 61).
- Open a hot tap (preferably the shower outlet).
- Unscrew the two drain plugs, one each at the cold water inlet and hot water outlet, on the underside of the in-series gas booster.

Water will drain from the in-series gas booster.

- When water stops flowing from the in-series gas booster, close the hot tap.

Note: It is recommended not to screw the drain plugs back in, until the water heater is to be turned on again.



SOLAR STORAGE TANK

⚠ Warning: Exercise care, as water discharged from the solar storage tank may be of a very high temperature.

To drain the storage tank:

- Turn off the water heater (refer to “To Turn Off The Water Heater” on page 61).
- Close all hot water taps.
- Operate the relief valve release lever - do not let the lever snap back or you will damage the valve seat.

Operating the lever will release the pressure in the water heater.

- Undo the union at the cold water inlet to the solar storage tank and attach a hose to the water heater side of the union.

Let the other end of the hose go to a drain.

- Operate the relief valve again.

This will let air into the water heater and allow the water to drain through the hose.

HEAT EXCHANGER

⚠ Warning: Exercise care, as fluid discharged from the heat exchanger may be of a very high temperature.

To drain the closed circuit heat exchanger:

- Switch off the electrical supply at the power outlet to the solar storage tank.
- Remove the lower front cover from the solar storage tank.
- Attach a 10 mm (3/8") diameter clear hose to the heat exchanger drain valve hose tail connection (refer to step 4 of "[Attach Closed Circuit Fluid Level Hose](#)" on page 47).
- Disconnect the drain line from the solar circuit relief valve at the top of the solar storage tank. Remove the spring clip from the solar circuit relief valve and remove the valve.

⚠ Warning: The solar circuit may be under pressure. Take care when removing the solar circuit relief valve, as a sudden discharge of pressurised hot vapour may be experienced. This discharge will create a sharp sound of vapour being released.

- Open the heat exchanger drain valve and remove the plug from the end of the hose.
- The closed circuit fluid will flood the hose.
- Place the end of the hose into a container and drain the closed circuit fluid from the heat exchanger.

Note: The heat exchanger can contain up to 9 litres of closed circuit fluid. A suitably sized container should be used to accommodate this amount of fluid.

The closed circuit fluid contains food grade additives (rust inhibitor, anti-freeze agent, colour) and is harmless to the environment. However, it is good practice to recover any excess closed circuit fluid and remove from site for appropriate disposal.

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RHEEM SOLAR WATER HEATER WARRANTY

– AUSTRALIA ONLY –

SOLAR WATER HEATER MODEL 596160

1. THE RHEEM WARRANTY – GENERAL

- 1.1 This warranty is given by Rheem Australia Pty Limited ABN 21 098 823 511 of 1 Alan Street, Rydalmere New South Wales, the manufacturer of Rheem mains pressure water heaters and the supplier of Rheem continuous flow gas water heaters, manufactured by Paloma Co., Ltd., a world leader in water heater technology and manufacture.
- 1.2 Rheem offer a trained and qualified national service network who will repair or replace components at the address of the water heater subject to the terms of the Rheem warranty. Rheem Service, in addition can provide preventative maintenance and advice on the operation of your water heater. The Rheem Service contact number is 131031, with Contact Centre personnel available 24 hours, 7 days a week to take your call and if necessary to arrange a service call for during normal working hours Monday to Friday (hours subject to change).
- 1.3 For details about this warranty, you can contact us on 131031 or by email at warrantyenquiry@rheem.com.au (not for service bookings).
- 1.4 The terms of this warranty and what is covered by it are set out in sections 2 and 3 and apply to water heaters manufactured after 1st November 2014.
- 1.5 If a subsequent version of this warranty is published, the terms of that warranty and what is covered by it will apply to water heaters manufactured after the date specified in the subsequent version.

2. TERMS OF THE RHEEM WARRANTY AND EXCLUSIONS TO IT

- 2.1 The decision of whether to repair or replace a faulty component is at Rheem's sole discretion.
- 2.2 If you require a call out and we find that the fault is not covered by the Rheem warranty, you are responsible for our standard call out charge. If you wish to have the relevant component repaired or replaced by Rheem, that service will be at your cost.
- 2.3 Where a failed component or cylinder is replaced under this warranty, the balance of the original warranty period will remain effective. The replacement does not carry a new Rheem warranty.
- 2.4 Where the water heater is installed outside the boundaries of a metropolitan area as defined by Rheem or further than 25 km from either a regional Rheem branch office or an Accredited Rheem Service Agent's office, the cost of transport, insurance and travelling between the nearest branch office or Rheem Accredited Service Agent's office and the installed site shall be the owner's responsibility.
- 2.5 Where the water heater is installed in a position that does not allow safe or ready access, the cost of that access, including the cost of additional materials handling and/or safety equipment, shall be the owner's responsibility. In other words, the cost of dismantling or removing cupboards, doors or walls and the cost of any special equipment to bring the water heater to floor or ground level or to a serviceable position is not covered by this warranty.
- 2.6 This warranty only applies to the original and genuine Rheem water heater in its original installed location and any genuine Rheem replacement parts.
- 2.7 The Rheem warranty does not cover faults that are a result of:
 - a) Accidental damage to the water heater or any component (for example: (i) Acts of God such as floods, storms, fires, lightning strikes and the like; and (ii) third party acts or omissions).
 - b) Misuse or abnormal use of the water heater.
 - c) Installation not in accordance with the Owner's Guide and Installation Instructions or with relevant statutory and local requirements in the State or Territory in which the water heater is installed.
 - d) Connection at any time to a water supply that does not comply with the water supply guidelines as outlined in the Owner's Guide and Installation Instructions.
 - e) Repairs, attempts to repair or modifications to the water heater by a person other than Rheem Service or a Rheem Accredited Service Agent.
 - f) Faulty plumbing or faulty gas or power supply.
 - g) Failure to maintain the water heater in accordance with the Owner's Guide and Installation Instructions.

RHEEM SOLAR WATER HEATER WARRANTY – AUSTRALIA ONLY –

SOLAR WATER HEATER MODEL 596160

- h) Transport damage.
 - i) Fair wear and tear from adverse conditions (for example, corrosion).
 - j) Cosmetic defects.
 - k) Breakage of collector glass for any reason including hail damage (we suggest that the collector glass be covered by your home insurance policy).
 - l) Ice formation in the closed circuit system due to non Rheem approved or incorrectly mixed closed circuit fluid being used.
 - m) Non Rheem approved or incorrectly mixed closed circuit fluid being used or incorrect or insufficient filling of the closed circuit system with the closed circuit fluid.
 - n) Ice formation in the waterways of the integrated in-series gas booster water heater where the electricity supply has been switched off or has failed and the water heater has not been drained in accordance with the instructions or due to an ambient temperature below -20°C (including wind chill factor).
- 2.8 Subject to any statutory provisions to the contrary, this warranty excludes any and all claims for damage to furniture, carpet, walls, foundations or any other consequential loss either directly or indirectly due to leakage from the water heater, or due to leakage from fittings and/ or pipe work of metal, plastic or other materials caused by water temperature, workmanship or other modes of failure.
- 2.9 If the water heater is not sized to supply the hot water demand in accordance with the guidelines in the Rheem water heater literature, any resultant fault will not be covered by the Rheem warranty.

3. WHAT IS COVERED BY THE RHEEM WARRANTY FOR THE WATER HEATERS DETAILED IN THIS DOCUMENT

- 3.1 Rheem will repair or replace a faulty component of your water heater if it fails to operate in accordance with its specifications as follows:

What components are covered	The period from the date of installation in which the fault must appear in order to be covered	What coverage you receive
All components	Year 1	Repair and/or replacement of the faulty component, free of charge, including labour.
The cylinder (if the water heater is installed in a single-family domestic dwelling)	Years 2 & 3	Repair and / or replacement of the cylinder, free of charge, including labour.
	Years 4 & 5	Replacement cylinder, free of charge. Installation and repair labour costs are the responsibility of the owner.
The cylinder (if the water heater is <u>not</u> installed in a single-family domestic dwelling)	Years 2 & 3	Replacement cylinder, free of charge. Installation and repair labour costs are the responsibility of the owner.
All components (of integrated in-series gas booster) (only if the water heater is installed in a single-family domestic dwelling)	Years 2 & 3	Repair and/or replacement of the faulty component, free of charge, including labour.
The heat exchanger (of integrated in-series gas booster) (only if the water heater is installed in a single-family domestic dwelling)	Years 4 to 10	Replacement heat exchanger, free of charge. Installation and repair labour costs are the responsibility of the owner.
The solar collector (all installations)	Years 2 to 5	Replacement solar collector, free of charge. Installation and repair labour costs are the responsibility of the owner.

RHEEM SOLAR WATER HEATER WARRANTY – AUSTRALIA ONLY –

SOLAR WATER HEATER MODEL 596160

4. ENTITLEMENT TO MAKE A CLAIM UNDER THIS WARRANTY

- 4.1 To be entitled to make a claim under this warranty you need to:
- a) Be the owner of the water heater or have consent of the owner to act on their behalf
 - b) Contact Rheem Service without undue delay after detection of the defect and, in any event, within the applicable warranty period.
- 4.2 You are **not** entitled to make a claim under this warranty if your water heater:
- a) Does not have its original serial numbers or rating labels.
 - b) Is not installed in Australia.

5. HOW TO MAKE A CLAIM UNDER THIS WARRANTY

- 5.1 If you wish to make a claim under this warranty, you need to:
- a) Contact Rheem on 131031 and provide owner's details, address of the water heater, a contact number and date of installation of the water heater or if that's unavailable, the date of manufacture and serial number (from the rating label on the water heater)
 - b) Rheem will arrange for the water heater to be tested and assessed on-site.
 - c) If Rheem determines that you have a valid warranty claim, Rheem will repair or replace the water heater in accordance with this warranty
- 5.2 Any expenses incurred in the making of a claim under this warranty will be borne by you.

6. THE AUSTRALIAN CONSUMER LAW

- 6.1 Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
- 6.2 The Rheem warranty (set out above) is in addition to any rights and remedies that you may have under the Australian Consumer Law.

RHEEM AUSTRALIA PTY LTD, A.B.N. 21 098 823 511, www.rheem.com.au
For Service Telephone 131 031 AUSTRALIA